



Tablet V10E LTE

EN User manual

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1. Welcome

We hope you enjoy your new VALE tablet.

The online user manual, the enclosed Quick Start Guide, and the supplementary brochure "Safety Instructions and Legal Information" are an integral part of the product.

Please read all documents carefully before using your device. They contain important information regarding use, safety, and disposal of the device.

Please keep these documents carefully and hand them over in full to the new owner when passing on the device.

In order to work with maximum efficiency and safety and to protect the device from potential hazards, please familiarize yourself with all operating and safety instructions below.

This guide describes the basic functions of your tablet. For information on using individual apps, please refer to the individual app manuals.

2. Intended use

Your new device is an Android™-based tablet that can be used for surfing the Internet, running various applications and games, and streaming or otherwise playing music, images and videos ¹.

Always use the device only for its intended purpose. Otherwise, malfunctions may occur. Proper use also includes compliance with all information in the technical documentation. The manufacturer is not liable for damage resulting from improper use or modifications to the device.

Furthermore, the manufacturer is not responsible for any damage or loss of data or any resulting consequential damages.

The manufacturer reserves the right to continuously develop the product. Errors and misprints are also reserved. Changes may be made without direct description in the user manual. Errors and misprints excepted. Information in the user manual therefore does not necessarily reflect the current state of the art. Unauthorized modifications to the device (especially the installation of third-party firmware not approved by the manufacturer or modifications to the device's hardware) will void the warranty.

¹ Not all required applications are preinstalled. You can download your desired applications from the Google Play™ Store. Some applications are subject to a fee.

3. Explanation of hazard signs and signal words

The following hazard symbols and signal words are used in this manual:



WARNING

Warning of possible danger to life and/or serious, irreversible

Injuries



CAUTION

Follow instructions to avoid injuries and property damage

DANGER

Follow instructions to avoid property damage



A NOTICE

Further information for using the device

4. General safety instructions



WARNING

Risk of multiple injuries due to reduced physical, sensory or mental abilities as well as practical inexperience or lack of knowledge

- Children and vulnerable persons may only use the device under supervision.

Danger of suffocation and serious injury from accessories and packaging material

- Keep accessories and packaging materials away from infants, small children and animals.
- Do not insert any accessories and/or parts of the device into any body openings such as the mouth, ears or eyes.

Risk of electric shock or death from live components

- Do not insert any objects into the ventilation slots of the device.
- Opening the power supply is prohibited.
- Do not touch the power adapter with wet hands.
- Do not short-circuit the device and/or charger.

Risk of electric shock or death and/or fire due to unsafe connections

- Make sure that the power cord or other connecting cables are not kinked, crushed or otherwise damaged.
- Never use damaged power cords and/or plugs.
- Use the supplied power adapter only with suitable and properly installed power outlets. Observe the information on the power adapter's rating plate.
- Avoid loose power sockets.
- If your power supply is defective, please contact customer service.

Risk of fire and/or burns due to a damaged or leaking battery

- Do not use or charge the device if the battery is damaged or leaking.
- Avoid skin contact with the device and/or battery in case of battery leakage. Wear protective gloves if contact with the device/battery cannot be avoided in such a case.
- If skin comes into contact with the battery substrate, wash your hands thoroughly immediately.
- In case of eye contact, rinse your eyes with plenty of water and consult a doctor immediately.

Risk of hearing damage when using headsets, headphones or earphones

The device can produce high volume levels when used with headsets, headphones, or earphones. Hearing damage can occur if your ears are exposed to loud sounds for extended periods. The higher the volume setting, the faster your hearing can be damaged. Hearing damage can occur gradually.

- Avoid listening at high volume (e.g. music) for long periods of time.
- Reduce the volume before connecting a headset, headphones or earphones.
- When using a headset, headphones or earphones, ensure that the noise emission does not exceed an A-weighted sound level of 80 dB.
- Always choose the minimum volume setting that allows you to hear sounds clearly and comfortably.
- Avoid increasing the volume once you have become accustomed to the volume.
- Changing the basic equalizer setting can increase the volume of the device.
- Changes to the software already installed (e.g. operating system, firmware, drivers) can also cause an increase in noise.

Risk of multiple injuries due to reduced attention

- Safety is paramount when driving. For this reason, using the device while driving is prohibited.

- Always pay attention to your immediate surroundings to avoid endangering yourself and others.
- If you use a headset, headphones, or earphones in public, select a volume that doesn't drown out ambient noise. Such distraction or isolation could cause accidents. The use of headsets, headphones, or earphones while driving is prohibited by law in some regions.

Risk of interference with other electronic devices with radio frequency signals

- Turn off the device in safety areas where the use of mobile devices is prohibited (e.g., on airplanes during takeoff and landing, in hospitals, or near medical equipment). Pay attention to relevant signs and warnings and strictly follow their instructions.
- On airplanes, you may use the device in airplane mode after takeoff with the permission of the flight crew. Please note that using this device may interfere with the aircraft's electronic navigation systems.
- Do not use the device near other electronic devices.

Risk of multiple injuries as well as explosion and fire hazards in potentially explosive atmospheres

- The operation of the device in potentially explosive areas (e.g. petrol stations, construction sites or chemical plants) is prohibited.
- Turn off the device if you are in an area containing potentially explosive substances (e.g., gas, fuel, chemicals, grain dust, particulate matter, dust, or metal dust). Any sparks that may occur can cause fires and explosions.
- Pay attention to appropriate signs and warnings in these areas and strictly follow all instructions.

CAUTION

Risk of fire and explosion when using unauthorized chargers and power supplies

- Only use the supplied power adapter or an equivalent power adapter to charge the battery.
- Only replace a defective power supply with one of the same type. Refer to the power supply's technical specifications or contact your customer service representative.

Risk of multiple injuries from slipping, tripping or falling

- Do not expose the device and/or power supply to vibrations and/or shocks.
- Do not drop the device and/or power adapter. Do not use the device/power adapter if it has been dropped and/or damaged. Have the device/power adapter inspected by qualified service personnel before re-using it.
- Always make sure that the power cord is laid safely.
- Avoid knots or loops in the power cord and any other connected cables.

Risk of health impairments in cases of known predisposition to photosensitivity

- If there is a history of photosensitivity in your family (e.g. seizures when using similar devices), please consult a doctor before using the device.
- Watching videos and/or video games with rapid-fire sequences for extended periods of time may cause seizures or fainting. Immediately stop all device-based activities if you feel unwell and rest for an appropriate amount of time.
- If you experience muscle cramps or disorientation while using the device, stop all activities immediately and consult a doctor.
- To prevent eye strain, please note:
 - Only use the device in rooms with adequate lighting. Avoid overly bright light.
 - Avoid reflections on the display.
 - Maintain an appropriate distance from the device.
 - Make sure your display is clean.
 - Adjust the brightness and/or contrast of the display to a comfortable level for a sharp and clear display.
 - Take regular breaks while using the device.

Risk of health impairments of the musculoskeletal system due to long-term use

- Frequently repetitive movements (e.g., prolonged keyboard or touchscreen use, or continuous gaming) can lead to pain in the hands, arms, shoulders, neck and shoulder area, or other parts of the body. To prevent excessive strain on the musculoskeletal system, please note the following:
 - Always maintain a relaxed posture when using the device.

- Change your posture regularly and take frequent breaks to move around.
- Apply only a light key pressure.
- Take regular breaks.
- If you experience any discomfort while using the device, immediately stop all activities and consult a doctor.
- Do not use the device on your lap or any other part of your body. The heat generated by the device may cause unpleasant sensations or injuries (e.g., minor burns).

DANGER

To prevent possible malfunctions and/or damage to the device due to environmental influences, please note:

- The recommended humidity for operation, charging and storage of the device is between 30 and 70 percent.
- The recommended ambient temperature for operation, charging and storage of the device is between 5° C and 30° C.
- Temperatures outside this range may reduce the charging capacity and lifespan of the device and battery, as well as cause damage to the device.
- Protect the device from rapid temperature fluctuations. Condensation from humidity can cause damage to the device and even pose a danger to the user.
- Do not store the device near a heat source and protect it from direct sunlight (e.g. in a car) to prevent malfunctions of the display and device as well as a possible explosion of the battery.
- Keep the device away from open flames (e.g. candles, fireplaces or campfires) to avoid possible explosion of the battery.
- Always avoid rain, dripping or splashing water.
- The device must not be used outdoors during a thunderstorm.
- If the device gets wet, turn it off immediately. Have the device and/or power adapter checked by qualified service personnel before using it again.
- Use the device in an environment that is as dust-free as possible.
- Magnetic fields can cause malfunctions and/or battery discharge.

To prevent possible damage to your device:

- Do not charge your device using standard USB-A ports (such as those found on PCs or notebooks) unless they are specifically designed for charging external devices with high power requirements. The device's power consumption may overload these USB ports.
- Make sure to only roll up cables loosely.
- Moisture, heavy smoke or fumes may cause malfunctions and/or damage the device's casing.



A NOTICE

The memory capacity information on the packaging and in the technical specifications refers to the total memory capacity of your device. The memory capacity displayed by the operating system may differ from the stated capacity, as part of the total memory on a working device is occupied by the operating system and system applications.

The operating system operation described in this manual reflects the current status at the time of printing. During product development and update processes, changes may occur to the operating system and apps, which may result in different views or controls. Please also note that some apps are only available in landscape or portrait view and do not change this view when the device is rotated.

5. Technical data

Processor (CPU):	UNISOC T606 Octa-Core (UMS9230), up to 1.6GHz
Operating system*:	Android™ 15
RAM:	8 GB (4 + 4 GB shared)
Storage capacity:	64 GB
Graphics processor (GPU):	ARM Mali-G57 MP1
Display size:	10.1 " (25.6 cm)
Display type:	Capacitive multi-touch HD IPS display
Screen resolution:	1280 x 800 pixels
Image format:	16:10
Camera:	Front: 2 MP; Rear: 5 MP
Speakers:	Stereo
Microphone:	Yes
Interfaces:	USB-C (data, charging), 3.5mm audio in/out, SIM/microSD slot
Network:	WLAN 802.11 ac/b/g/n: 2.4 GHz/5 GHz, GSM/2G (900/1800 MHz), UMTS/3G (900/2100 MHz), LTE/4G (800/1800/2100/2600MHz), Bluetooth 5.0
Supported memory cards:	microSD (HC/XC) up to 512 GB
SIM type:	Nano-SIM
Card slot:	2x Nano-Sim or 1x Nano-Sim +1x microSD
Dimensions (W x H x D):	approx. 245 x 163 x 9.8 mm
Weight:	approx. 520 g
Material/Color:	ABS/Dark Grey
Playable multimedia formats:	All formats supported by the native operating system. Additional formats can be added by installing additional media players.
Battery:	Li-Polymer, 3.8 V / 5000 mAh / 19 Wh
Charge battery via:	USB-C
Additional features:	GNSS support, G-sensor
Languages:	All languages included in the Android™ operating system
Operation and storage:	Temperature range 5 °C to 30 °C Relative humidity 30% to 70%

Technical data power supply

Model:	EE0502000
Manufacturer:	ShenZhen YingQin Electronic Co., Ltd.
AC input voltage:	100 - 240V ~
Input AC frequency:	50/60 Hz
Output voltage:	5.0 V DC (USB-A)
Output current:	2.0 A
Output power:	10.0 W
Average energy efficiency in operation:	82.3%
Efficiency at low load (10%):	not applicable
Power consumption at no load:	0.064 W

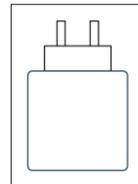
6. Scope of delivery

- VALE Tablet V10E LTE
- USB-A to USB-C data/charging cable
- Power supply (100 V - 240 V, 5V/2A)
- Card slot pin
- Cleaning cloth (optional)
- Quick guide
- Safety instructions and legal regulations

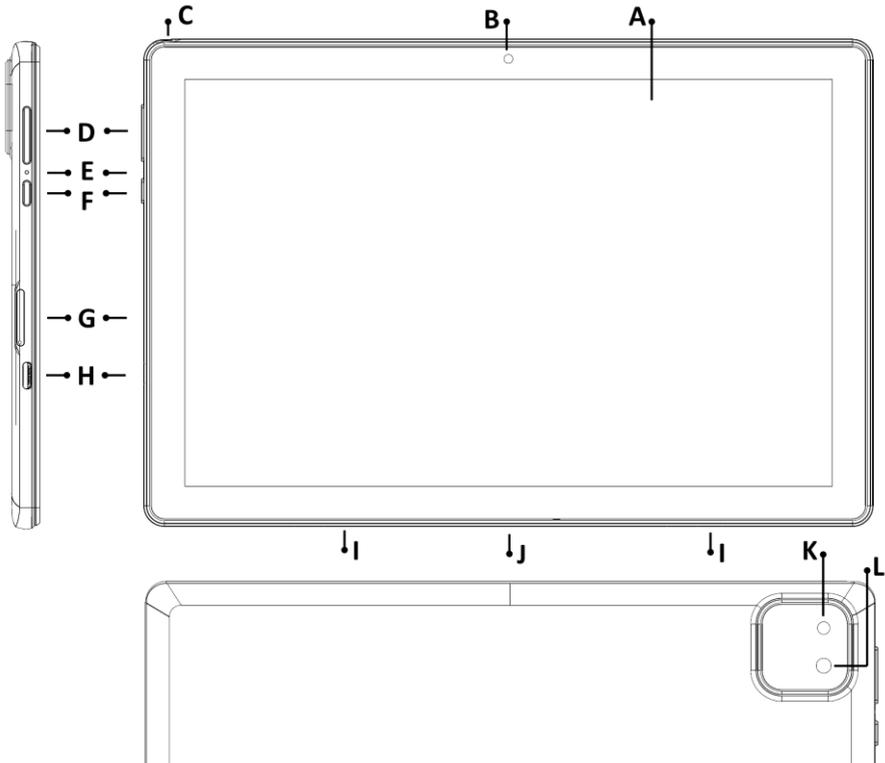


NOTE on charging

The charger's power must range from a minimum power of 2.5 watts required by the radio equipment to a maximum power of 10 watts required to achieve the maximum charging speed.



7. Controls and connections



A) touchscreen	G) SIM/MicroSD card tray
B) Camera (front)	H) USB-C socket / charging socket
C) Audio jack	I) stereo speakers
D) Volume rocker	J) microphone
E) Reset	K) Camera (rear)
F) On/Off button	L) (Flash) light

8. Putting the tablet into operation

Charging the tablet

Please fully charge your tablet before using it for the first time. To charge the tablet, connect the USB cable to the included power adapter and the tablet's USB charging port. Then plug the power adapter into a power outlet.

A NOTICE

Only leave the power adapter plugged into the wall outlet until the tablet is fully charged. Then, unplug the power adapter from the wall outlet and then remove the charging cable from your tablet.

A NOTICE

The maximum battery life is only available after approximately several (>5) charging cycles.

A NOTICE

The battery should be recharged to 40 to 60 percent approximately every 6 months when the tablet is not in use.

Turn on the tablet

Press the power button for approximately 5 seconds to turn on the tablet. The tablet will boot up. A startup wizard will appear immediately after the initial boot. Follow the startup wizard's instructions to set up your tablet.

During the startup wizard, you'll be asked to sign in with your Google account. To fully utilize all of the tablet's features, we strongly recommend signing in with your Google account at this point.

A NOTICE

If you don't have a Google account yet, tap "Or create a new account" and create a new Google account.

After the startup wizard is complete, your tablet will be configured. This may take a few minutes. Do not turn off the tablet during this time!

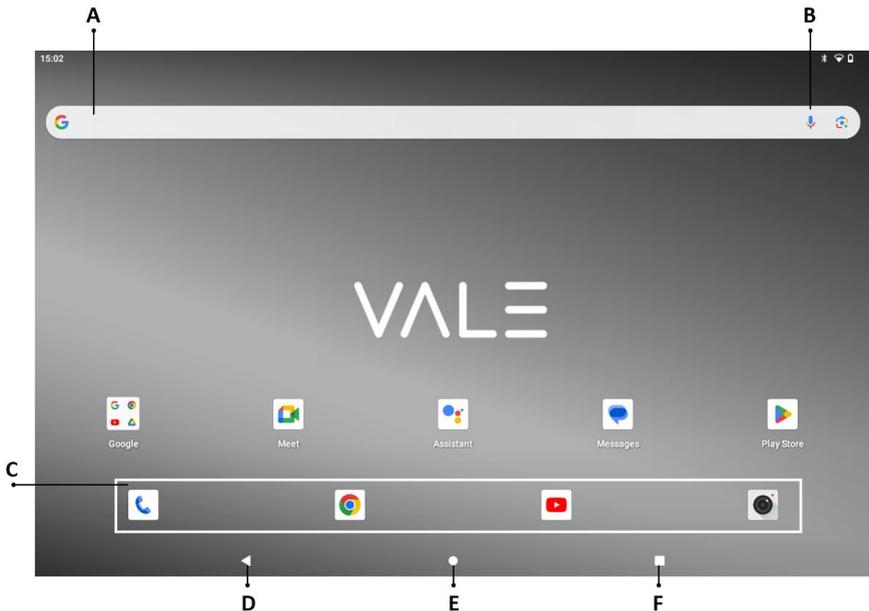
Each time you turn on the tablet , the lock screen will appear after booting up. To unlock the screen, swipe your fingertip from the bottom to the top.



i A NOTICE

If you have set up an identification method for your tablet, you will then need to identify yourself using the selected method to unlock the screen.

9. Home screen elements



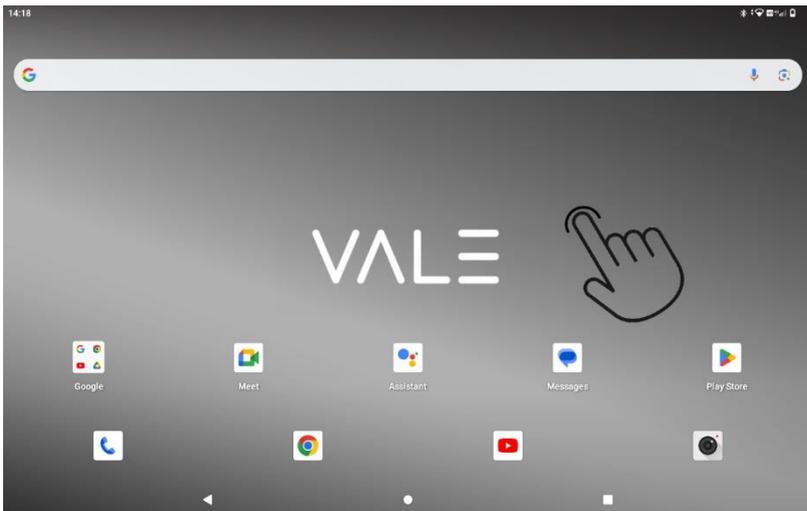
- A) Google™ Search
- B) Google™ Voice Search
- C) Quick Launch Bar
- D) Return Icon: Tap to return to the previous screen.
- E) Home icon: Tap to return to the home screen.
- F) Show all open items: Tap to show all open View items and scroll through open apps by swiping the screen left or right. To close an open, recently used item (app, widget, menu), place your fingertip on the item you want to close and drag it to the top of the screen.

i A NOTICE

The three elements at the bottom of the screen (return icon, home icon, and display of all open elements) are intentionally hidden in certain apps (e.g., the camera app) to avoid distracting you while using the app. To display these three icons again, briefly tap the bottom of the screen. The icons will then reappear briefly, allowing you to access their functions.

10. Use the touchscreen

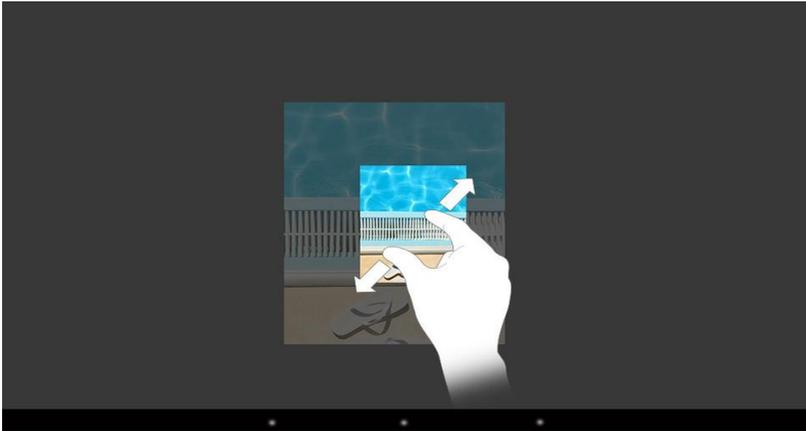
Select an item



Briefly touch the desired icon with your fingertip to open an item or select an option.

Zoom in and out

Some views (images, web pages, etc.) can be resized. To do this, simultaneously pinch two fingertips apart to enlarge the display. Conversely, pinch two fingertips together to reduce the display.



Scroll

To scroll on your tablet screen or in an app, place your fingertip on the screen and drag the screen in the opposite direction:

If you want to go to an element further down on the screen ("scroll down"), drag the screen with your

Fingertip up. Conversely, you can "scroll up" by dragging the screen down with your fingertip.

If you want to move to an element further to the right of the screen ("scroll right"), drag the screen to the left with your fingertip. Conversely, you can "scroll left" by dragging the screen to the right with your fingertip.

Using the on-screen keyboard

When you tap a text field to enter text (e.g., a web address), the on-screen keyboard appears. Enter the text as usual using the keyboard. You can also use the "?123" and "=<" keys to enter numbers and special characters.

To enter alternative letters (e.g. those with accents or umlauts), press and hold a specific letter.

The available alternatives will now be displayed. Tap the desired alternative letter.

11. Customize the home screen

You can customize the home screen to your liking by adding or removing app shortcuts and widgets in the form of icons and changing the background.

A NOTICE

You can move an icon placed on the home screen at any time. To do so, hold your fingertip on the icon you want to move until it's ready to be moved. You can then drag the selected icon to any free space within the desired window and place it there by releasing it.

Add app shortcuts to the home screen

To add app shortcuts in the form of icons to the home screen, proceed as follows:

- a) Place your fingertip on the home screen and then swipe upwards. A screen will open showing the currently available apps. Scroll through the list until the app you want appears.
- b) Press and hold the desired app and drag it upwards until the view changes to the home screen.
- c) Now drag the icon to any free space within the displayed window.

A NOTICE

If you drag the icon to the edge, you can also place it on another side of the home screen.

Add widgets to the home screen

In addition to app shortcuts, you can also add widgets to your home screen. To do so, follow these steps:

- a) Touch and hold the screen background on an empty area until the word "Widgets" appears in a window.
- b) Tap the text. A screen will open showing you the currently available widgets.
- c) Press and hold the desired widget until the home screen reappears.
- d) Now drag the icon to any free space within the displayed window.

A NOTICE

If you drag the icon to the edge, you can also place it on another side of the home screen.

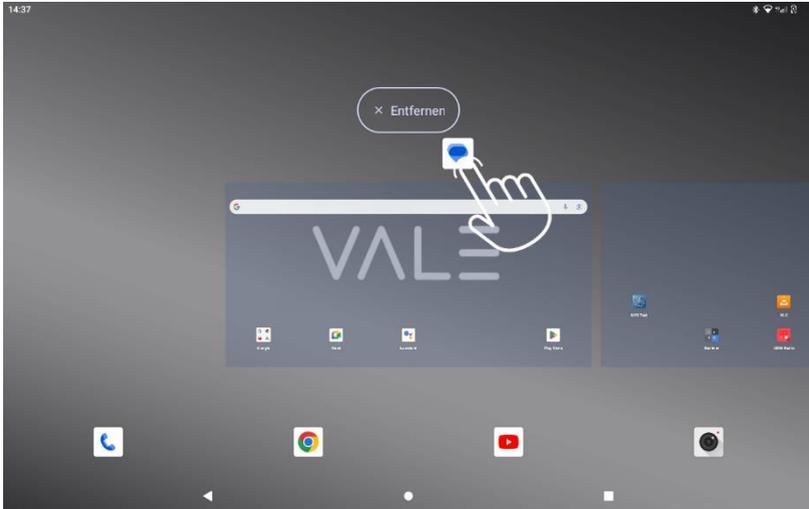
A NOTICE

To access an icon placed on a page other than the first page of the home screen, simply scroll to the corresponding page.

Remove app shortcuts and widgets from the home screen

- a) To remove an app shortcut or widget from the home screen, press and hold the corresponding icon until an "X Remove" box appears.

- b) Drag the icon to this field. Once you release the icon, it will be removed from the home screen.



i A NOTICE

This process only deletes the app/widget's shortcut from the home screen, not the app/widget itself. Learn how to completely remove an app from your tablet in the "Uninstalling Apps" chapter.

Change the screen background

- a) Touch and hold the screen background in an empty area until the text "Wallpaper & Style" appears.
- b) Tap this icon. A menu will appear where you can make changes to the lock and home screen display. Tap "Change wallpaper" and you'll see an overview of the existing wallpapers and photos on your device.

i A NOTICE

If you tap "Wallpapers on device" in this overview, all available wallpapers will be displayed. "My Photos" takes you to the gallery of photos you've taken, where you can also select one of these photos as your wallpaper.

- c) Select your desired background by tapping it and confirm your selection in the preview window by tapping the confirmation symbol ("check mark").
- d) In the next step, you can choose whether you want to use the image as your home screen, lock screen, or home and lock screen.

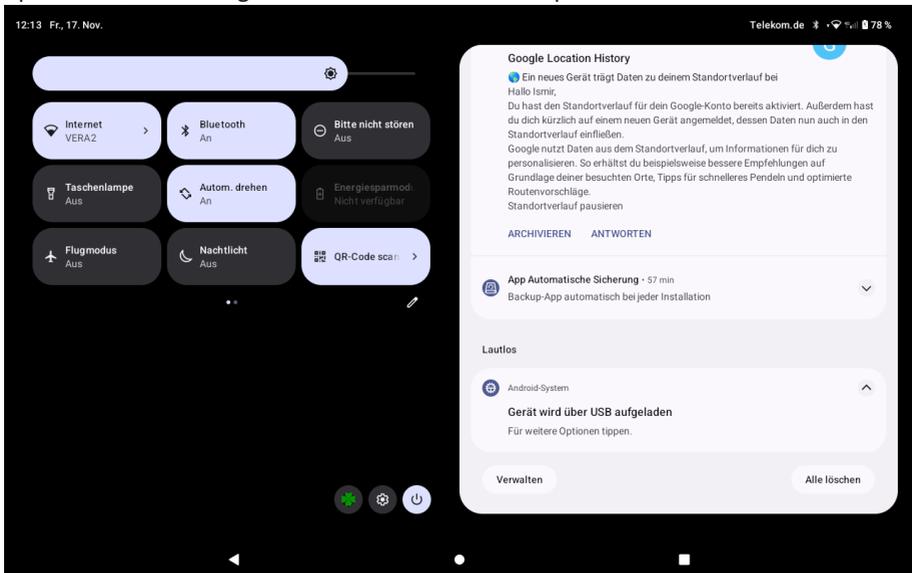
12. Open the Settings/Quick Settings



You'll find the Settings button in the application menu. You can recognize it by its icon, a gear symbol. Tap the icon to access the settings.

Quick Settings/Notifications

Many frequently used settings can also be accessed via the "Quick Settings." To do this, place your fingertip at the top of the screen and briefly pull down. This will open the Quick Settings menu and the notification panel.



On the left, you'll see some of the common settings. Tapping the tiles toggles options or access more detailed menus. You can customize which tiles are displayed in this section and how they are arranged. To do so, tap the pencil icon. On the right side of the screen, you'll see the notifications that apps have reported for you. You can control whether and which notifications are displayed there under Settings/Notifications. Exit the quick settings view by swiping up.

13. Set up an identification method for the screen lock

To increase the security of data stored on your tablet, we recommend setting up an identification method for the screen lock. To do so, follow these steps:

- Open the settings .
- In Settings, scroll down and tap "Security" (padlock icon).
- In the following view, tap "Screen lock".

- d) Select the desired identification method from the options provided by tapping on it.

 A NOTICE

The following options are available: "None", "Swipe", "Pattern", "PIN" and "Password".

Depending on the identification method you choose, an assistant will guide you through setting up the method.

 A NOTICE

After successful setup, you will need to identify yourself using the selected method each time you unlock the screen.

14. Change the display language

- a) Open the settings.
- b) In the settings, scroll down and tap "System" and then "Languages & Input" (globe icon).
- c) In the following view, tap "Languages".
- d) Scroll down until the language you want is displayed.
- e) Tap the desired language and drag it to the top of the list. The tablet will now use the selected language as the display language.

 A NOTICE

If your language does not appear in the list, add it using "Add language".

15. Connect the tablet to the Internet

Connect to a stationary wireless network (WLAN)

- a) Open the settings.
- b) In Settings, tap "Network & Internet" and then "Internet." You'll now be in the Wi-Fi menu.
- c) In the top right corner of the Wi-Fi menu, use your fingertip to drag the Wi-Fi slider to "Enabled" (usually from left to right).

The tablet will now search for all available wireless networks nearby and then display them as a list.

- d) Tap the network you want to connect to. A window will open.
- e) Enter the network key ("password") of the selected wireless network and tap "Connect".

The tablet will now connect to the wireless network and, if the connection is successful, will display the word "Connected" below the selected wireless network.

You can now surf the Internet as usual using your Internet browser.

A NOTICE

To disable the Wi-Fi function, use your fingertip to drag the Wi-Fi slider in the top right corner of the Wi-Fi menu to Disabled (usually from right to left).

Connect to a mobile network*

If your device has an option (see Technical Specifications) that allows connection to a cellular network, such as LTE, you can establish data connections to the internet independently of available Wi-Fi networks. You connect to the network via your mobile provider. Connecting via a cellular network requires that your mobile phone plan includes a data option. Make sure this is enabled to protect yourself from the high charges that can arise with cellular connections without a data option!

* model-dependent equipment option

Insert SIM card

Turn off your device completely before inserting the SIM card.

Depending on the device model, your tablet may have a separate SIM card slot or the SIM card may be inserted into a tray.

Version with own SIM card slot

Carefully insert a suitable SIM card (see technical specifications for the type) vertically into the SIM card slot with the flat side (without the

beveled corner) facing forward and the contacts facing the back of the device until the card clicks into place. Use the card slot tool and make sure to press only on the edge of the card. The SIM card should click into place with light pressure.

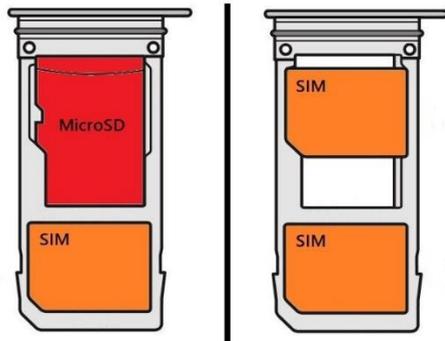
You can insert a microSD card just as carefully, with the narrower side of the microSD card facing forward and the contacts facing the back of the device.

i A NOTICE

When inserting the SIM card or memory card, make sure that you insert the card into the correct slot: SIM cards only into the SIM card slot and memory cards only into the memory card slot.

SIM card carrier

Carefully insert the tool pin into the opening next to the SIM card tray and gently push the tray out. Insert a suitable SIM card (see technical specifications for the type) into the lower part of the tray. You can insert a second SIM card or a microSD card into the front part. Then carefully push the card tray back into the tablet, ensuring the card tray is oriented correctly.



i A NOTICE

Depending on the orientation of the card tray, it's recommended to hold the tablet so that the SIM card(s) or micro SD card don't fall out when sliding the card tray back in. If necessary, turn the tablet over.

 **A NOTICE**

When you turn your tablet back on after inserting the SIM card, you will need to enter the PIN number associated with the SIM (or all inserted SIM cards).

Set cellular mode settings

To customize the cellular mode to your needs, open Settings, tap "Network & Internet," and then "SIM cards." Here, you can view information about mobile data or enable or disable cellular connectivity, for example. In Settings, under "Security," and then "Additional security settings," you'll find the option to disable the SIM card lock or change the SIM PIN. You'll always need your SIM card PIN for this.

 **A NOTICE**

If your mobile data connection is not working, please contact your mobile provider.

16 . Open the Internet browser / Enter an Internet address



You'll find the internet browser as an app in the application menu. You can recognize the browser app by its icon.

Open the browser app from the application menu.

To enter a web address (URL), tap the search bar in the top center of the window. The on-screen keyboard appears.

Using the on-screen keyboard, you can enter the URL and then confirm it with the enter symbol (large button with a right arrow) on the on-screen keyboard.

17. Receive and send emails with your tablet

With the help of a corresponding app, the tablet offers you the possibility to receive and send emails directly with your tablet.

You'll find the email app in the application menu. You can recognize it by its icon, a colored M with the title "Gmail."

Ideally, you've already signed in with your Google Account or created a new Google Account during the initial setup when you turned on your tablet for the first time. In this case, the email app will be ready to use immediately after setting up your tablet.

If you skipped this step, you'll need to set up the email app before you can use it.

Setting up the app

- a) Connect the tablet to the Internet.
- b) Open the email app ("Gmail"). A configuration wizard will appear.
- c) Follow the instructions in the configuration wizard to set up the app.



A NOTICE

During the configuration wizard, you will be asked, among other things, to enter an email account and the associated password. Enter the details of the account you want to use to receive and send emails directly from your tablet. This can be a Gmail account or an account from another provider.

After completing the configuration wizard, the app is ready to use.

Receive emails

If you have an active internet connection, the email app will automatically notify you as soon as a new email arrives on the linked account and you have given the email app permission to send you notifications : An M symbol will then appear in the top left of the screen.

Open the email app and tap the new email to read it.

Send emails

To send emails, proceed as follows:

- a) Connect the tablet to the Internet.
- b) Open the email app ("Gmail").
- c) In the following view, tap the pencil icon at the bottom. A window for composing a new email will open.
- d) Enter the recipient address in the "To" line.
- e) Enter the subject of the email in the "Subject" line.
- f) In the "Write Email" window, enter the text of the email.

A NOTICE

To add an attachment to the email, tap the paperclip icon in the top right corner and select the "Attach File" option.

The file explorer appears. Scroll to the desired file in the file explorer and tap it. The tablet will return to the email app and display the selected file as part of the new email.

- g) Once you've entered everything, you can send the email. To do so, tap the arrow icon in the top right (right next to the paperclip icon).

A NOTICE

If you'd like to make further adjustments to the email before sending it, tap the three vertical dots in the top right corner of the screen. A selection of options for further editing the email will appear.

18. Apps from the Play Download and install Store

You can find the Play Store as an app in the application menu under the title "Play Store".



To download apps from the Play Store, two conditions must be met:

1. **Your tablet must be connected to the Internet.**
2. **You must have a Google account and be logged in to your tablet.**

Ideally, you've already signed in with your Google Account or created a new one during the initial setup when you turned on your tablet for the first time. In this case, all you need to do is open the Play Store, select the app you want, and tap "Install."

A NOTICE

You can search the Play Store using the search bar at the top of the screen or by tapping the desired category.

The selected app will be downloaded and installed. You will then find the app in the applications menu.

If you don't have a Google Account yet or aren't signed in with one, you'll need to complete these steps. Once you open the Play Store, a wizard will appear that will guide you step by step through signing in with your Google Account or setting up a new one.

A NOTICE

Certain apps require a fee. When you download a paid app, the Play Store will use the payment method you selected when setting up your Google Account or when you first set up your tablet to pay for that purchase.

19. Uninstall apps

To uninstall apps you have downloaded yourself, follow these steps:

- a) Open the settings.
- b) In Settings, tap "Apps." There, under "View all apps," you'll see a list of all installed apps.
- c) Scroll to the app you want to uninstall and tap the app.
- d) In the following view, tap "Uninstall".
- e) Confirm your selection in the window that appears by tapping "OK." The app will be uninstalled.

A NOTICE

You can only uninstall apps that you downloaded yourself. Deleting or disabling apps that are embedded in the system may cause malfunctions or limit the functionality of your tablet.

20. Using the camera

Your tablet has a front-facing camera and a rear-facing camera. To use the camera, you must first open the dedicated camera app.

You can find the Camera app in the application menu. You can recognize the app by its icon, a camera or camera lens symbol, with the title "Camera." Open the Camera app in the application menu.

A NOTICE

When you first open the app, a short configuration wizard may appear to help you set up the app according to your needs.

When the camera app is open, the following functions are available in photo mode:



- A) Camera settings
- B) Select color
- C) Facial correction
- D) "Moving Image" On/Off
- E) Select flash mode
- F) Photo gallery of the latest recordings
- G) Shutter button for photo or start/stop video recording
- H) Mode switching (photo/video/...)
- I) Switch between front and rear cameras
- J) Zoom setting

i A NOTICE

Depending on the model and app version, the controls may be arranged differently and offer different setting options. In video mode, some of the controls available in photo mode are not available.

i A NOTICE

In both photo and video mode, you can zoom in or out on your subject. Drag two Spread your fingertips apart on the screen to zoom in on the subject or together again to zoom out.

21. Storage

Like PCs or notebooks, a tablet also has two basic types of memory: RAM (usually called RAM) and ROM (usually called ROM). RAM retains data only as long as the device is powered on, making it volatile memory. Data storage, on the other hand, serves as non-volatile memory, permanently storing data, be it the apps themselves, music files, or images.

A NOTICE

The memory capacity information on the packaging and in the technical specifications refers to the total memory capacity of your device. The memory capacity displayed by the operating system may differ from the stated capacity, as part of the total memory on a working device is occupied by the operating system and system applications.

RAM expansion

Some tablet chipsets allow you to use part of the storage as RAM. On devices that support this, you'll find options in the settings called "Memory Expansion" or similar. There, you can convert several GB of storage to RAM.

Memory cards

If your tablet has a memory card slot (see technical specifications), you can insert a memory card (usually a microSD card) to expand the data storage by several GB. This type of storage, also known as "external storage," is not automatically used by many apps to store data. You have to tell the apps where to store their data, e.g., in the camera app.

Depending on the model, the memory card slot is either directly accessible from the outside, located behind a rubber lip (carefully open this), or the microSD card is inserted into a card slot (usually a SIM/microSD combo slot).

A NOTICE

Android can only handle FAT or exFAT file systems. SD cards with other file system formats are recognized, but can only be used after reformatting, as suggested by Android. This reformatting process will permanently delete all files on the card.

22. Share files between your tablet and other devices

Exchange files via Bluetooth

To exchange files with another device via Bluetooth, the other device must be Bluetooth-enabled. You also need a file management program installed on your tablet. This program is already preinstalled on your tablet.

You can find the File Explorer app in the application menu under the name "Files".

To exchange files between your tablet and another device via Bluetooth, proceed as follows.

- a) Activate Bluetooth on the device you want to connect and, if necessary, grant visibility to the device you want to connect. To do this, follow the user manual for the device you want to connect.
- b) Open the settings.
- c) In Settings, tap "Connected Devices," then "Connection Settings," and then "Bluetooth." You'll now be in the Bluetooth menu.
- d) In the Bluetooth menu, drag the Bluetooth slider from left to right with your fingertip. The slider will change color.
- e) Tap "Pair new device."

The tablet will now search for all available Bluetooth devices nearby and then display them as a list.

- f) Tap the device you want to connect to. The tablet will establish a connection with the selected device and send a Bluetooth pairing code to the device you want to connect to.
- g) Check that the code displayed on the device you want to connect matches the code displayed on the tablet and confirm it on the tablet by tapping "PAIR".

A NOTICE

You may also need to confirm the pairing or connection process on the device you want to connect.

- h) After successful pairing, the paired device appears in the tablet's Bluetooth menu in the "Saved Devices" section.
- i) Exit Settings by returning to the Home screen.
- j) Open the File Explorer app ("Files") in the application menu.
- k) Search the file structure for the file you want to send via Bluetooth and select it by pressing and holding it with your fingertip.
- l) Now tap the share icon.
- m) In the selection menu that opens, tap  "Bluetooth" and then select the desired receiving device from the list of available devices. This device must already be in standby mode to receive the file! Therefore, activate the receive mode there (keyword "Receive File")!

- n) Once you select the receiving device, the tablet begins the transfer. You may need to confirm acceptance of the file on the target device.

i A NOTICE

Transferring files from an external device to a tablet follows the same process. However, the external device becomes the sender and must initiate the transfer. You must acknowledge the receipt request on the tablet.

i A NOTICE

After the transfer is successful, disable Bluetooth on both devices to save power. To disable Bluetooth on your tablet, drag the Bluetooth slider from right to left in the Bluetooth menu with your fingertip.

Exchange files via cable connection between tablet and a PC

- a) Connect the USB-C connector of a USB-C to USB-A cable to the USB-C port on your tablet and the USB Type-A connector of the cable to a USB port on your PC. Alternatively, you can also use a USB-C to USB-C cable.

i A NOTICE

Some USB-A ports on PCs or laptops cannot meet the power requirements of the tablet, which automatically charges its battery when connected via cable, and will report an electrical overload. Make sure you only connect the tablet to USB-A ports that can meet the high current requirements (up to over 1.6A). This is usually already the case with USB-A ports that comply with the USB 3.2 standard. USB-C ports on PCs or laptops are also suitable, but you will need a USB-C to USB-C cable for the connection.

i A NOTICE

When connecting via USB, you need to specify the desired connection mode on the tablet. To do this, open the settings and then "Connected Devices." In the "Other Devices" section, tap "USB" and then select the USB mode. Typically, you select "File Transfer" to transfer any type of file between your PC/laptop and the tablet. The tablet will then appear on your PC/laptop as an external storage device.

In "PTP" ("Picture Transfer Protocol") mode, the tablet will appear on your PC/laptop like a digital camera, and you will only see image files.

- b) A few moments later, the tablet's internal storage will appear as a drive in your PC's file browser.
- c) In your PC's file browser, click "Tablet" on the left, then "Internal Shared Storage" in the center. All folders on the tablet's internal storage will be displayed.
- d) Click on the folder containing the file you want to copy.

- e) Right-click the file you want to copy. The context menu will open as a drop-down window. Click "Copy" in the context menu.
- f) Click on "This PC" in the left-hand corner of your PC's file browser and double-click to open the desired destination folder.
- g) Right-click on an empty space in the destination folder. The context menu appears.
- h) Click "Paste" in the context menu. The file will be copied to the selected folder.

23. Turn off the tablet

Standby

Briefly press the power button to put the tablet into standby mode. Briefly press it again to wake the tablet from standby mode.

Shut down / turn off

To shut down and completely turn off the tablet, follow these steps:

- a) Press and hold the power button for a longer time (approx. 2 seconds) until a selection window appears.
- b) Tap "Turn off" in the selection window. The tablet will shut down and turn off.

24. Restart/Reset/Recovery Mode

Forced reboot

If your tablet freezes and stops responding, you can force restart it.

To do this, hold down the power button for several seconds (8-10). The tablet will turn off and then restart.

If this doesn't result in a reboot and your tablet has a (hidden) reset button (see Overview of Controls), you can use it to force shutdown. Carefully insert a thin, blunt object (e.g., a straightened paper clip of a suitable diameter) into this reset opening and briefly press the internal button. The tablet will then turn off and must be manually restarted.

DANGER

These two forced reboot and shutdown methods result in the loss of unsaved files.

DANGER

When using the reset button, be sure to use the reset hole marked in the overview. The microphone also has such a hole for sound entry, but inserting it into it would cause irreparable damage.

Reset the tablet (factory settings)

To completely reset the tablet to its factory settings and delete all your settings/data, proceed as follows:

- a) Open the settings.
- b) In Settings, tap "System" and then "Reset options."
- c) On the following screen, tap "Delete all data."
- d) To confirm, tap "Delete all data" again in the next window. Further confirmation may be required. This process has far-reaching consequences!

The tablet will shut down and restart, providing you with visual information about the processes taking place.

DANGER

Resetting to factory settings will permanently delete all your settings, including image and multimedia files stored on the tablet, self-installed apps, documents, bookmarks, access information, etc.

After a factory reset, you will need to go through the configuration wizard again.

Put the tablet into recovery mode

The "Recovery Mode" also allows you to reset the tablet to factory settings,

DANGER

System-relevant settings can be made in recovery mode. Only use recovery mode if you have the necessary technical knowledge!

To load the recovery mode, proceed as follows:

- a) Turn off the tablet completely (shut down).
- b) Press the power button for 2-3 seconds, then press the volume down button. Keep both buttons pressed. When the Android boot screen appears, release the power button but continue holding the rocker switch.
- c) A few moments later, the recovery mode menu will appear. You can now release the rocker button.

Use the two volume buttons to navigate in recovery mode. To activate the option, briefly press the power button.

To load the factory settings from recovery mode, proceed as follows:

DANGER

Resetting to factory settings will permanently delete all your settings, including image and multimedia files stored on your tablet, self-installed apps, documents, bookmarks, access information, etc.

After a factory reset, you will need to go through the configuration wizard again.

- a) Navigate to "Wipe data / factory reset".
- b) Activate the option by briefly pressing the power button.
- c) Navigate to "Factory data reset" and confirm again by pressing the power button.
The tablet will now give you brief information about the data deletion process in progress.
- d) In the following window, navigate to "Reboot system now" and confirm your choice by briefly pressing the power button.

The tablet will now exit recovery mode, delete all data, load the factory settings, and then boot up normally.

Once the process is complete, the configuration wizard will appear again, which you will already know from the first time you used your tablet.

Start the tablet in safe mode

Many current Android devices allow you to operate the device in what's known as "safe mode." In this mode, only the factory-installed apps can be used. The device also disables all wireless connections ("airplane mode"). This prevents apps that are installed afterward from working properly or are malfunctioning.

You can operate in safe mode as follows:

- a) Press the power button.
- b) Press and hold "Restart" and confirm to restart the tablet in safe mode.

A NOTICE

Safe mode will be displayed on the screen. You can exit safe mode by restarting. After restarting, make sure to disable airplane mode and, if necessary, re-enable Wi-Fi/BT.

2 5. Useful tips for saving energy

- Turn off the Wi-Fi function when you are not using it.
- If used, deactivate the SIM card and thus the connection to a mobile network
- Disable Bluetooth connection when not in use.
- Only leave the tablet plugged in until the battery is fully charged.
- Activate standby mode when you are not using the tablet or turn it off completely.

2 6. Troubleshooting / FAQ

Below you will find frequently asked questions along with the corresponding answers and suggested solutions.

Why does my tablet show a smaller storage size than stated on the packaging?

The storage capacity information on the packaging and in the technical specifications refers to the total storage capacity of your tablet. However, on the operational device, a portion of the total storage is occupied by the operating system and system applications.

Why is there no sound coming from my tablet?

You may have headphones connected to your tablet. When headphones are connected (even if paired via Bluetooth), the tablet's speaker automatically turns off. Disconnect the headphones from the tablet to reactivate the speakers. If there is still no sound from the speakers, check that the tablet's sound is turned on and that the volume is set sufficiently high.

Why isn't my Wi-Fi network showing up in the list of available wireless networks on my tablet?

First, make sure you have enabled Wi-Fi on your tablet and that you're within range of the network. If the desired network still doesn't appear despite these steps, it's possible that the network's visibility has been restricted in the router's settings (a so-called "suppressed SSID").

Check your router settings to see if this is the case.

To connect to a network with a suppressed SSID, go to the Wi-Fi menu via the settings and tap the three vertical dots in the top right corner of the Wi-Fi menu.

In the drop-down window that appears, tap "Add Network," enter the network's SSID, and tap "Save."

Why does my tablet sometimes just turn off?

If the battery power level falls below a critical level, the tablet displays a corresponding warning message.

If these warnings are ignored, the tablet will shut down to prevent the battery from becoming deeply discharged.

Deep discharge can cause the tablet to no longer charge. Therefore, connect the charger at this point at the latest to prevent data loss and battery damage.

My tablet won't turn on, what can I do?

The battery may no longer have enough charge to turn on the tablet. Connect the charger to the tablet to recharge the battery.

What can I do if my tablet's internal storage is full or almost full?

To reduce the load on your tablet's internal memory and free up storage space, you can move media files stored on the tablet (e.g. images, videos or text files) to an external storage device (e.g. a USB stick or a suitable memory card) or delete apps that are no longer needed.

Can I install apps that I downloaded with my tablet on an external storage device (memory card, USB stick, etc.)?

No, that's not possible. You can only install apps on the tablet.

How do I access external storage (USB stick, memory card)?

When you connect an external storage device, a message appears on the tablet indicating that a device has been connected.

Once this notice disappears, you can access and manage the data (copy, delete, edit) using a file explorer app (e.g. the built-in "Files" app or others found in the Play Store).

27. Glossar

Apps / Applications

Apps (abbreviation of the English word "applications") or applications are applications/programs that you can download from the Play Store, for example, and install on your tablet.

These can be games, programs for displaying images or Music files, word processing programs and much more.

Audio Out / Mic In

This description of your tablet's audio jack shows you that you can connect either a headphone or earphone (audio signal goes out) or a headset with a microphone (audio/microphone signal goes in) to this jack.

Bluetooth®

Bluetooth is a standardized wireless interface on your tablet that allows you to wirelessly exchange data between your tablet and other suitable peripheral devices.

Multitouch display

A touch display is a screen that responds to commands via Pressure points (e.g. with the finger or with a stylus pen) respond.

The multi-touch display is a further development of the "simple" touch display: It can detect multiple pressure points simultaneously. The multi-touch display is the most important element for operating your tablet.

On-screen keyboard

The on-screen keyboard is a digital keyboard that allows you to enter text. The on-screen keyboard appears on your screen as soon as you type in an input field.

Then simply tap the desired letter on the on-screen keyboard to enter it into the input line.

Play Store

The Play Store is an online offering from Google and allows you to download useful and interesting apps for your tablet.

You can find out what you need to do to download apps from the Play Store in the relevant section of this guide. Please note that some apps require a fee (paid apps are clearly marked as such in the Play Store).

USB

USB stands for "Universal Serial Bus" and is the name of a wired interface on your tablet.

It is used to connect peripherals and transfer data between your tablet and external devices such as USB sticks or a PC.

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29. Information on disposal and recycling

The following information is of a general nature regarding the handling of packaging and the recycling of devices and batteries. Not every piece of information necessarily applies to your product.



Your device and its packaging are made of valuable raw materials that must be recycled for environmental protection. Please contact your local council for information on the correct disposal method.

According to European law, you as a consumer are obliged to dispose of waste electrical and electronic equipment and batteries separately. They must be handed over to designated collection points in accordance with national laws and administrative provisions and/or EU Directives 2012/19/EU and 2006/66/EC.

Information on disposal in non-EU countries

Information on the proper disposal of these devices can be obtained from the responsible local authority or the retailer.

Disposal instructions



The crossed-out wheeled bin symbol on the product or its packaging means that the device must not be disposed of with household waste but requires separate collection.

You can dispose of your old device free of charge at a suitable municipal collection point for waste electrical and electronic equipment, such as a recycling center. You can obtain the addresses from your city or local authority.

Alternatively, in Germany you can return small old electrical appliances with an edge length of up to 25 cm free of charge to retailers with a sales area for electrical and electronic appliances of at least 400 m² or to food retailers with a total sales area of at least 800 m² that offer electrical and electronic appliances at least several times a year. Larger old appliances can be returned free of charge to a corresponding retailer when you buy a new appliance of the same type that essentially performs the same functions as the old appliance. Please contact your retailer for details on how to return an old appliance when the new appliance is delivered. If possible, please remove all batteries and rechargeable batteries as well as all lamps that can be removed without damaging the product before disposing of it.



A NOTICE

You are responsible for deleting personal data from the device to be disposed of.

Battery information



The crossed-out wheeled bin symbol on the battery or its packaging means that used batteries must not be disposed of with household waste but must be collected separately. If a battery contains more than 0.0005% mercury by mass,

(Hg), more than 0.002 mass percent cadmium (Cd) or more than 0.004 Lead (Pb) by mass is indicated by the corresponding chemical symbol below the symbol of the crossed-out wheeled bin. You can return used batteries free of charge to suitable municipal collection points, the addresses of which can be obtained from your city or local authority, or to retailers. Returned used batteries can be processed for reuse, thereby reducing waste and conserving resources. Please note that in Germany you are legally obliged to return used batteries. Batteries can contain substances that are harmful to the environment and human health. Due to the particular risks involved, increased caution is required when handling batteries containing lithium. By collecting used batteries separately and recycling them, you can help prevent negative impacts on the environment and human health. Give preference to long-life or rechargeable batteries to avoid the creation of waste. To avoid littering public spaces, please do not leave used

batteries there, but return them for recycling. In case of repair or replacement, please contact your dealer or an authorized service provider.

30. Warranty information

Unauthorized modifications to the device (especially installing third-party firmware not approved by the manufacturer or modifications to the device's hardware) may void the warranty.

31. Notes on customer support

If you have any questions about the product or problems, please proceed as follows:

- Read the operating instructions carefully.
- Visit the FAQ section on our website. Here you'll find answers to the most frequently asked questions about your product.
- Check your device's product features and functions to make sure you have made the correct settings.
- Please check the respective product detail pages for current information about your product (e.g., newly available firmware updates). If the problem persists despite these efforts, please contact our service team directly as the next step.

Our competent colleagues will discuss all further necessary steps with you and provide you with individual assistance in the quick and uncomplicated processing of your request.

Direct contact via our service hotline or our service form shortens the processing time for your request, while ensuring a high quality of advice and support.

Find out how to reach our service team here: www.vale.de

We recommend that you contact us via email at support@vale.de.

32. Declaration of Conformity

The manufacturer hereby declares that the VALE Tablet V10A complies with the essential requirements and other relevant provisions of the Radio Equipment Directive 2014/53/EU, the Ecodesign Regulation (EU) 2024/1781 (2009/125/EC) and the RoHS Directive 2011/65/EU.

The EU declarations of conformity are available in the product service area: www.vale.de

Frequency ranges

BT/BT LE:	2402 - 2480 MHz
WLAN/WiFi:	2412 - 2472MHz, 5150 - 5720MHz
GPS:	1575.42 MHz
2G/GSM: 900 & 1800	TX 880 - 915 MHz / RX 925 - 960 MHz TX 1710 - 1785 MHz / RX 1805 - 1880 MHz
3G/UMTS: 900 (B8) & 2100 (B1)	TX 880 - 915 MHz / RX 925 - 960 MHz TX 1920 - 1980 MHz / RX 2110 - 2170 MHz
4G/LTE: 2100 (B1) & 1800 (B3) & 2600 (B7) & 900 (B8) & 800 (B20)	TX 1920 - 1980 MHz / RX 2110 - 2170 MHz TX 1710 - 1785 MHz / RX 1805 - 1880 MHz TX 2500 - 2570 MHz / RX 2620 - 2690 MHz TX 880 - 915 MHz / RX 925 - 960 MHz TX 832 - 862 MHz / RX 791 - 821 MHz

RF Power (avg):

BT/BT LE:	2.73 dBm (2402 - 2480 MHz)
WiFi	12.42 dBm (2412 - 2472 MHz) 14.48 dBm (5150 - 5720 MHz)
2G:	
GSM 900:	33.90 dBm (880 - 915 MHz)
GSM 1800:	30.32 dBm (1710 - 1785 MHz)
3G:	
WCDMA 2100:	23.60 dBm (1922 - 1978 MHz)
WCDMA 900:	23.63 dBm (882 - 913 MHz)
LTE:	
Volume 1:	23.79 dBm (1920 - 1980 MHz)
Volume 3:	23.97 dBm (1710 - 1785 MHz)
Volume 7:	23.67 dBm (2500 - 2570 MHz)
Volume 8:	23.60 dBm (880 - 915 MHz)
Volume 20:	24.10 dBm (832 - 862 MHz)

Wi-Fi 5GHz:

Use in the 5.15-5.25 GHz band is limited to indoor use only.

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