

# tado° User Guide



# Welcome to tado°

Congratulations on your tado° Smart Thermostat purchase! We want to ensure you have the best possible experience using our products, therefore we have created this guide to support you in creating your tado° account and controlling your heating using tado°.

In partnership with:



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# App installation & account creation



1

# App installation

Install the tado° app



Visit [App Store](#)



Visit [Google play](#)



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# Account creation

## Step 1.

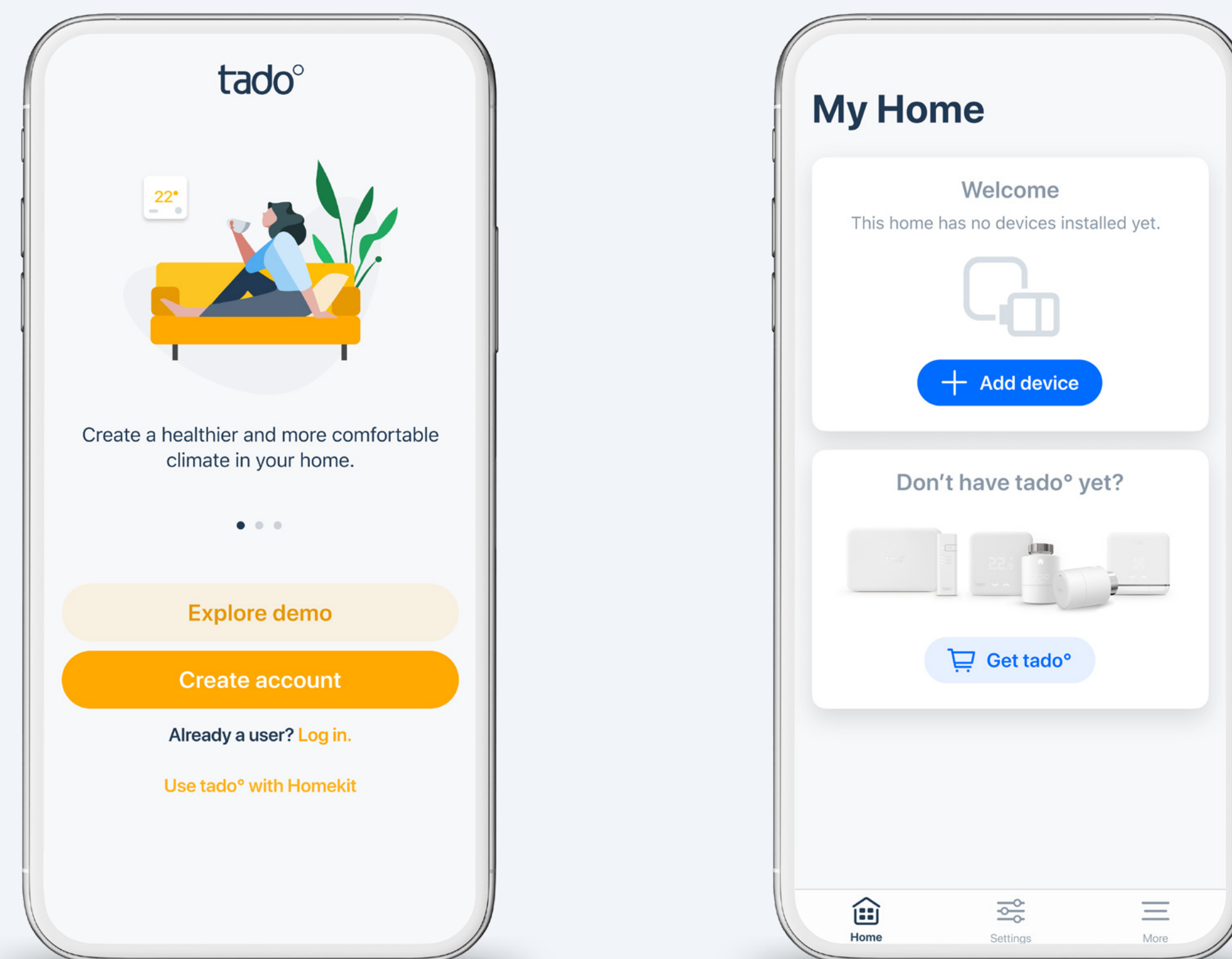
Create your account in the app

## Step 2.

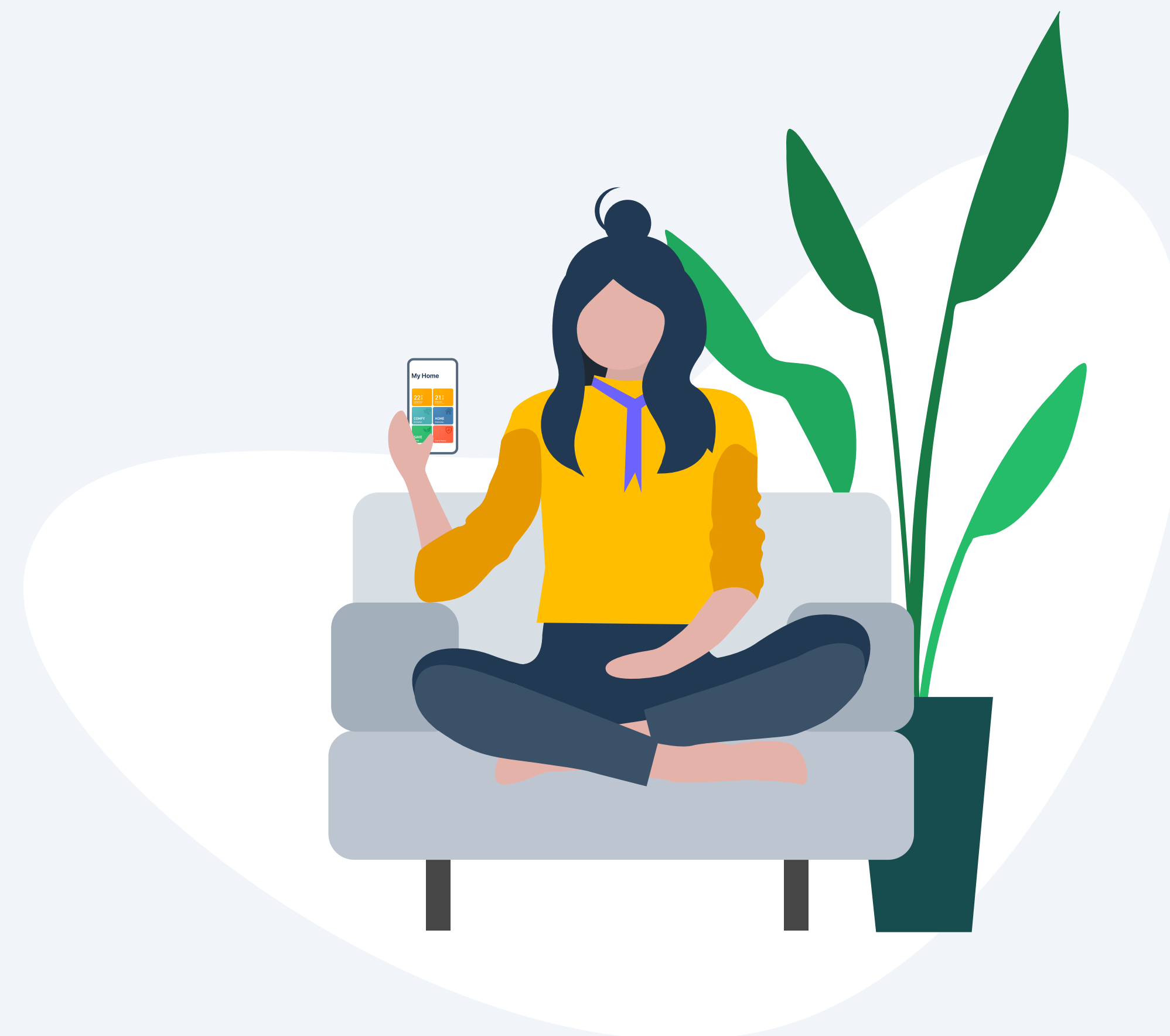
Once you have created your tado° home select **'add device'**

## Step 3.

After your tado° is professionally installed, select **'add device'** and follow the instructions to scan in the QR code of the Internet Bridge. The QR Code can be found on the label which your installer should have attached in your Setup Guide.



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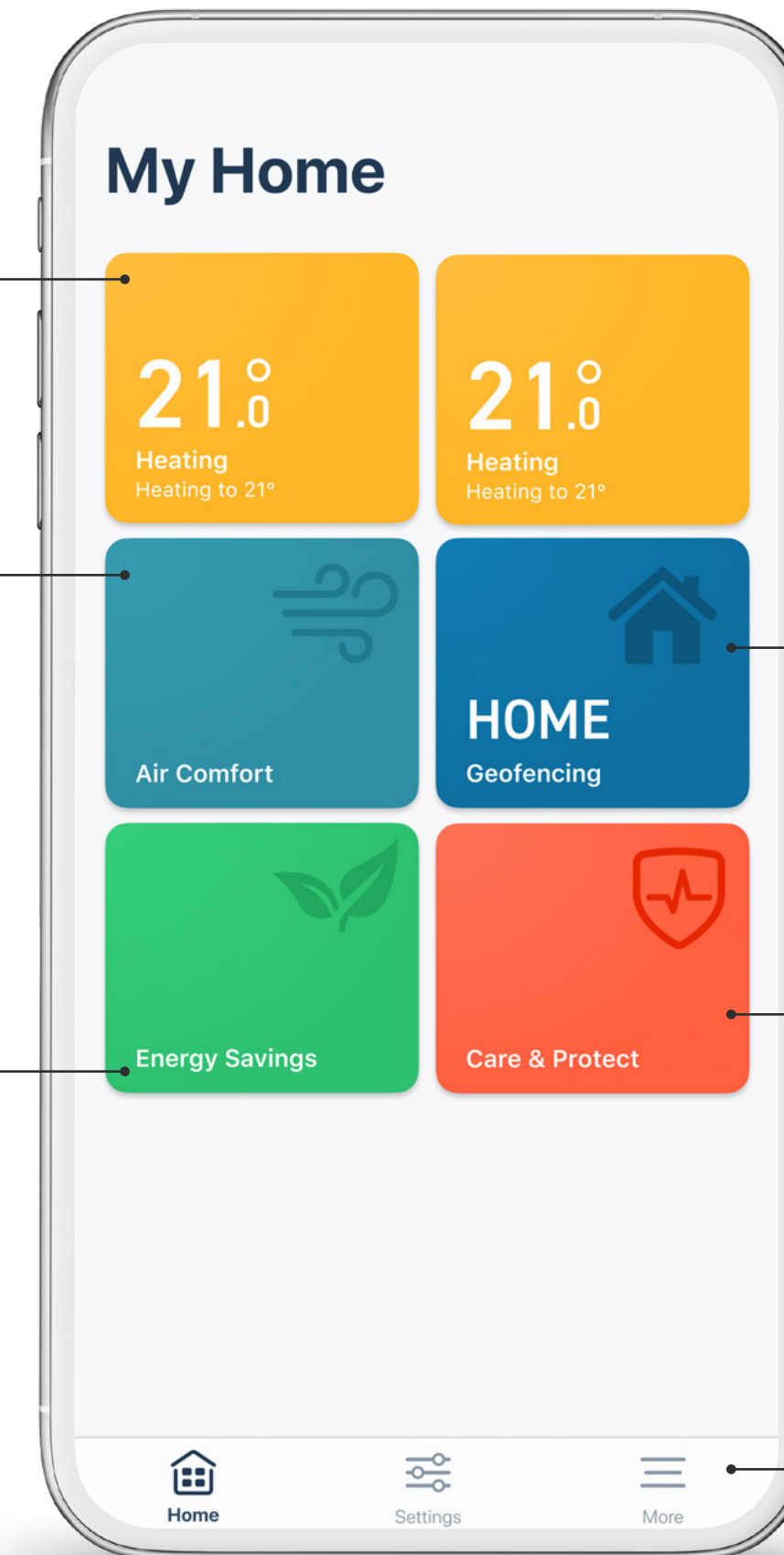
# Your tado° home screen - explained

The most important tado° features can be controlled from your home screen. Here you can also see the current temperature of your rooms or zones as well as the geofencing mode.

**Zone/Room**  
Control your heating system per room.\*

**Air Comfort**  
Highlights the air quality in each room with a Smart Thermostat or Smart Radiator Thermostat.

**Energy Savings Report**  
See how much energy you are saving thanks to tado° Skills.



**Geofencing**  
Quickly check whether your tado° system is in Home or Away Mode.

**Care & Protect**  
Monitors your heating system and notifies you if unusual heating behaviour is detected.

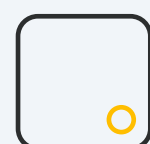
**Settings & More**  
Access skills, settings, support and more.

\* If the home is only set up with a single Smart Thermostat then the zone widget will control the heating in the entire home.



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# Manual control of your heating



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# Manual control:

## Smart Thermostat / Wireless Temperature Sensor

To make temporary temperature adjustments via the Smart Thermostat press the button to activate the display.

The device will first show the current measured temperature in the room.



### Display

Shows the measured temperature

### Push Button


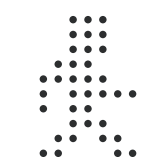
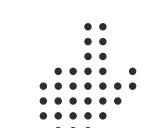
to activate the display.  
Use the touch arrows to change temperature.

In order to control the hot water, when present, push the button to activate the display and push it again to move to the hot water screen. Use the touch arrows to change temperature or turn it on and off.

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The thermostat then shows the current target temperature and illuminates the touch arrows. Use the arrows to modify the target temperature manually.

**The icons shown next to the target temperature indicate the current tado° mode:**

-  - The Smart Schedule is active and tado° is in Home Mode
-  - The Smart Schedule is active and tado° is in Away Mode
-  - Manual control is active



#### Display

Shows the current target temperature & mode

#### Touch arrows

To modify the target temperature manually



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# Manual control:

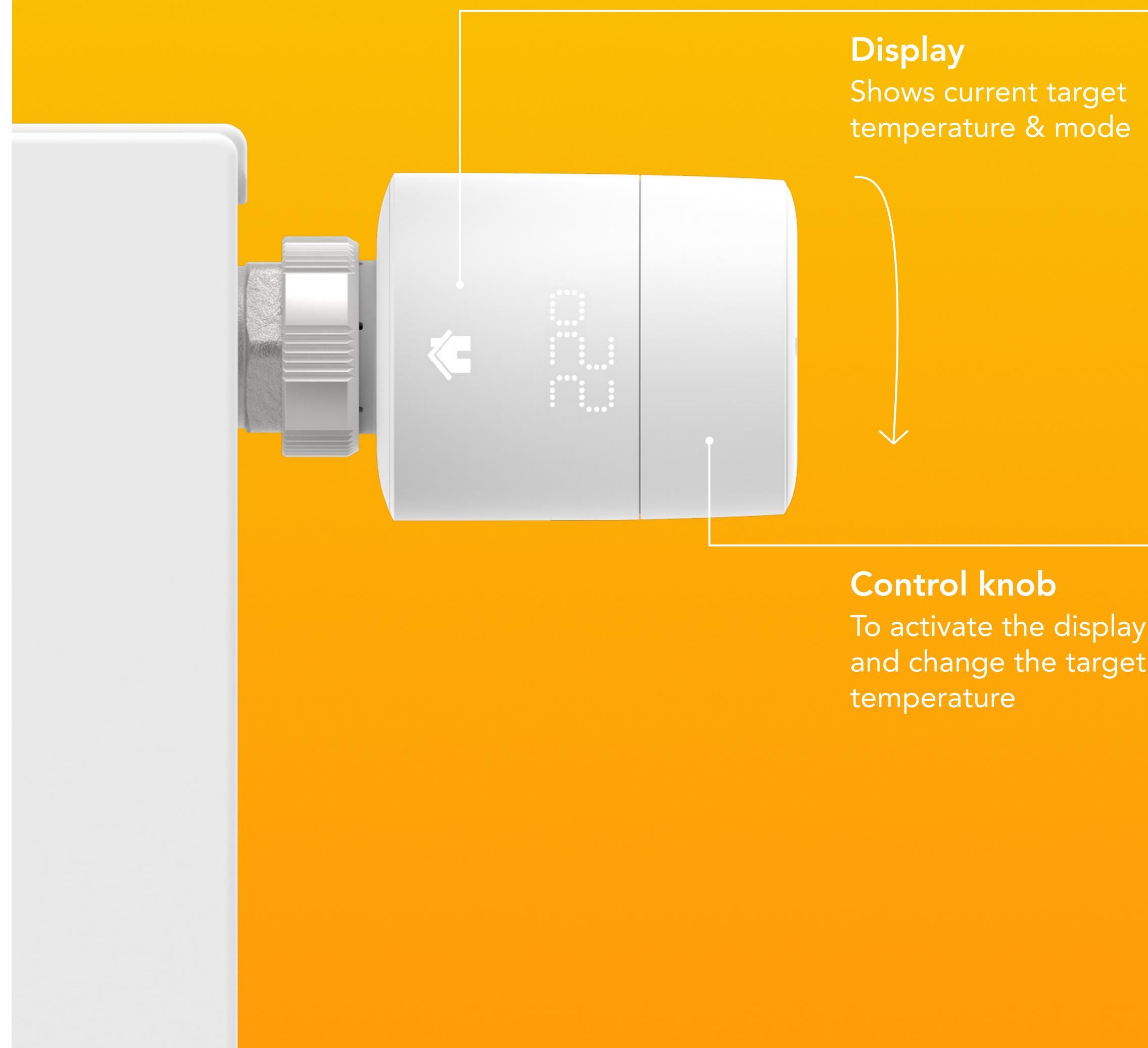
## Smart Radiator Thermostat

Turn the control knob on the Smart Radiator Thermostat one **click** to check the current target temperature.

Continue turning to change the target temperature.

The icons shown next to the target temperature indicate the current tado° mode:

-  - The Smart Schedule is active and tado° is in Home Mode
-  - The Smart Schedule is active and tado° is in Away Mode
-  - Manual control is active

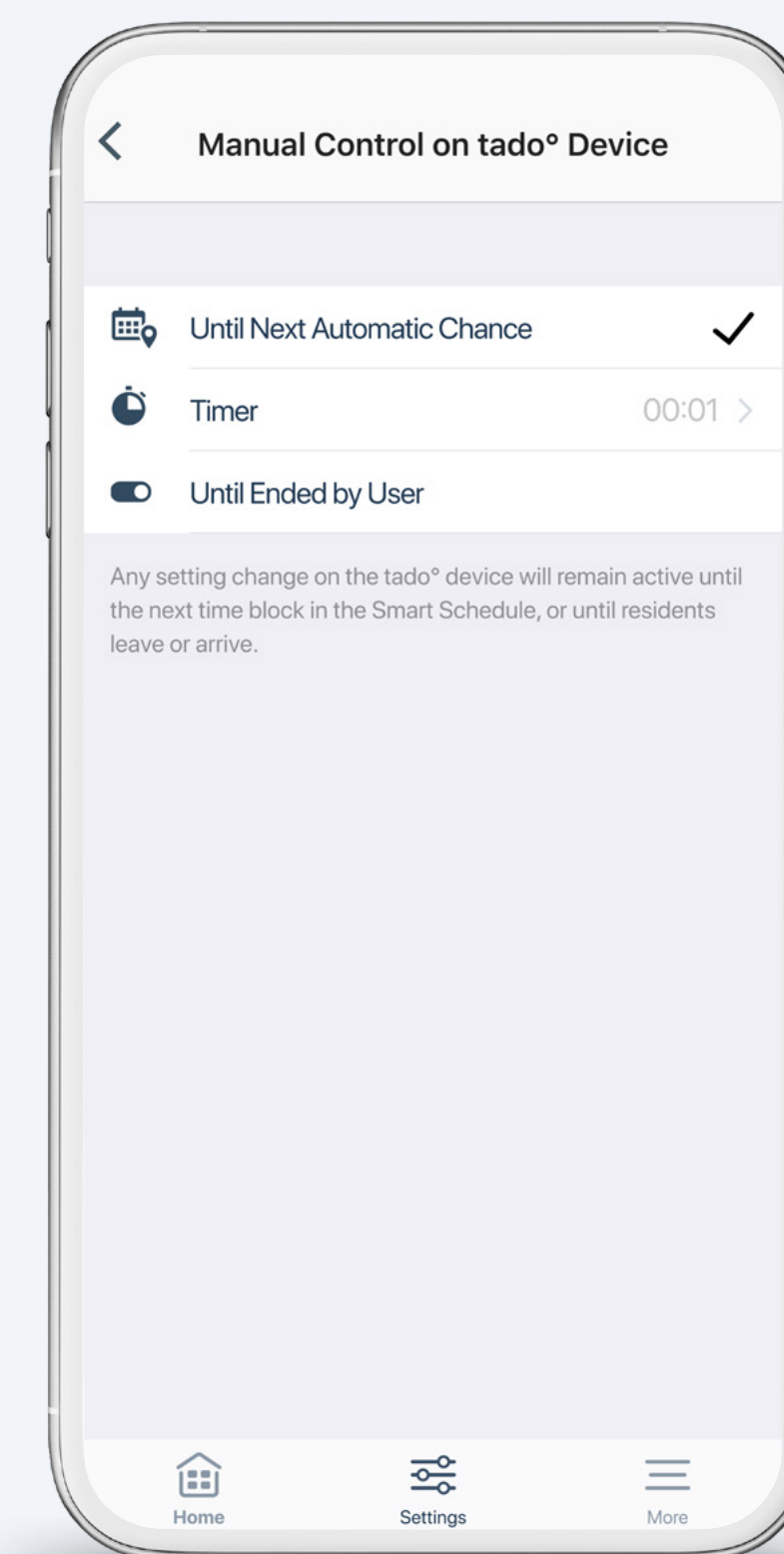


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# Manual Control Duration

In the app you can modify the default behavior for how long a Manual Control setting stays active. This default setting applies if Manual Control is triggered by a source other than the tado° app (e.g. changes on a device or via voice service).

Just go to the settings in your app, select the room and open **Manual control on tado° device**.



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# Manual control:

tado° App

## Step 1.

Open the room screen by tapping the widget.





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### Step 2.

Tap on the centre of the screen where the set temperature is shown.

### Step 3.

Drag the slider up or down to make changes to the target temperature.



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#### Step 4.

Tap on the tick in the top right-hand corner to confirm the temperature.

#### Step 5.

You can edit the duration of this temperature change at any time. tado° will remember your settings for the next manual control.

#### Manual Control Duration:

-  - **Until next time block** in your Smart Schedule
- Duration according to the **Timer** you specified
-  - In manual control **Until ended by user**

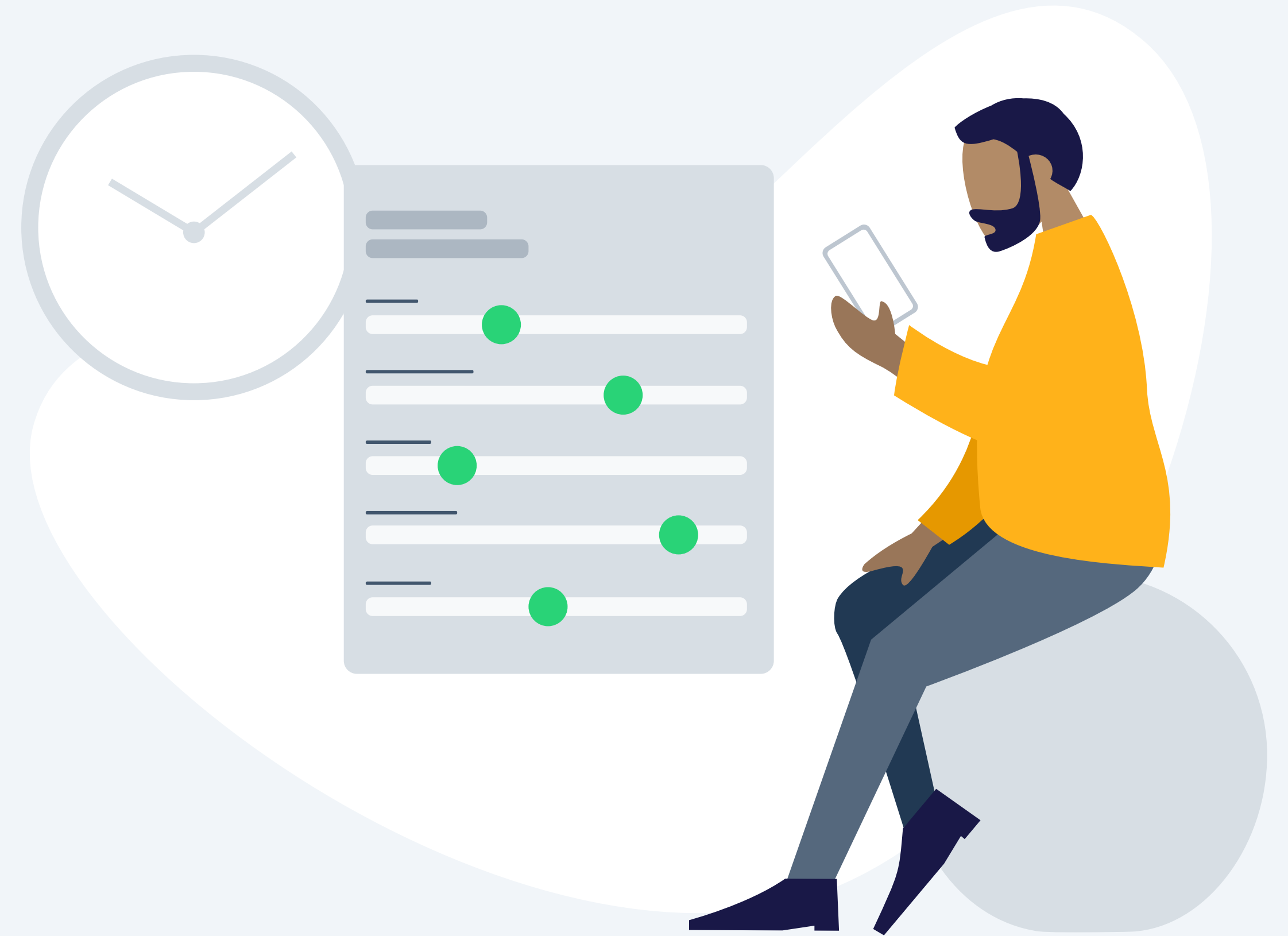
4. Tap to confirm your setting

5. Edit the duration by sliding the dot to the left or right



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## Smart Schedule

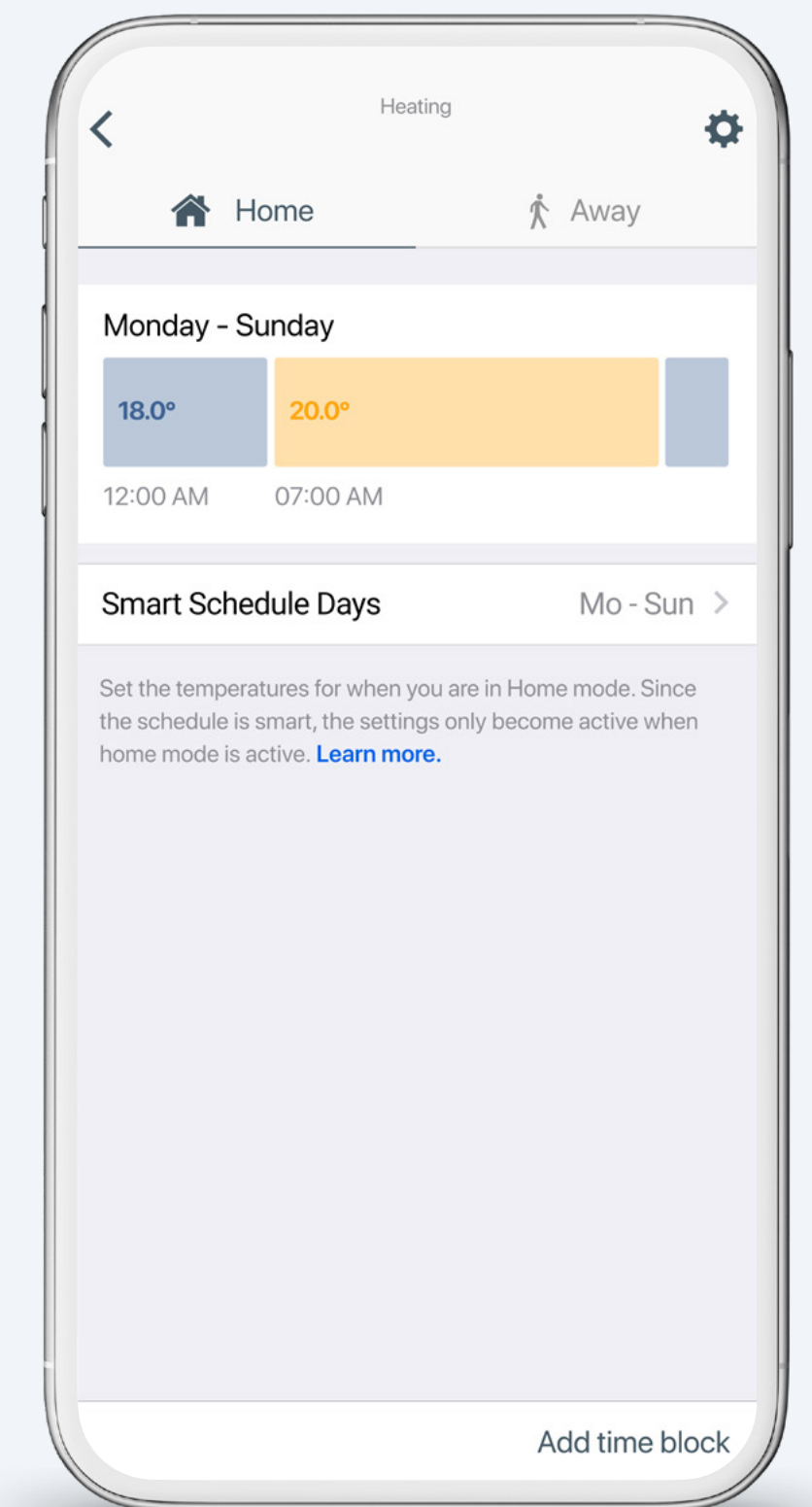
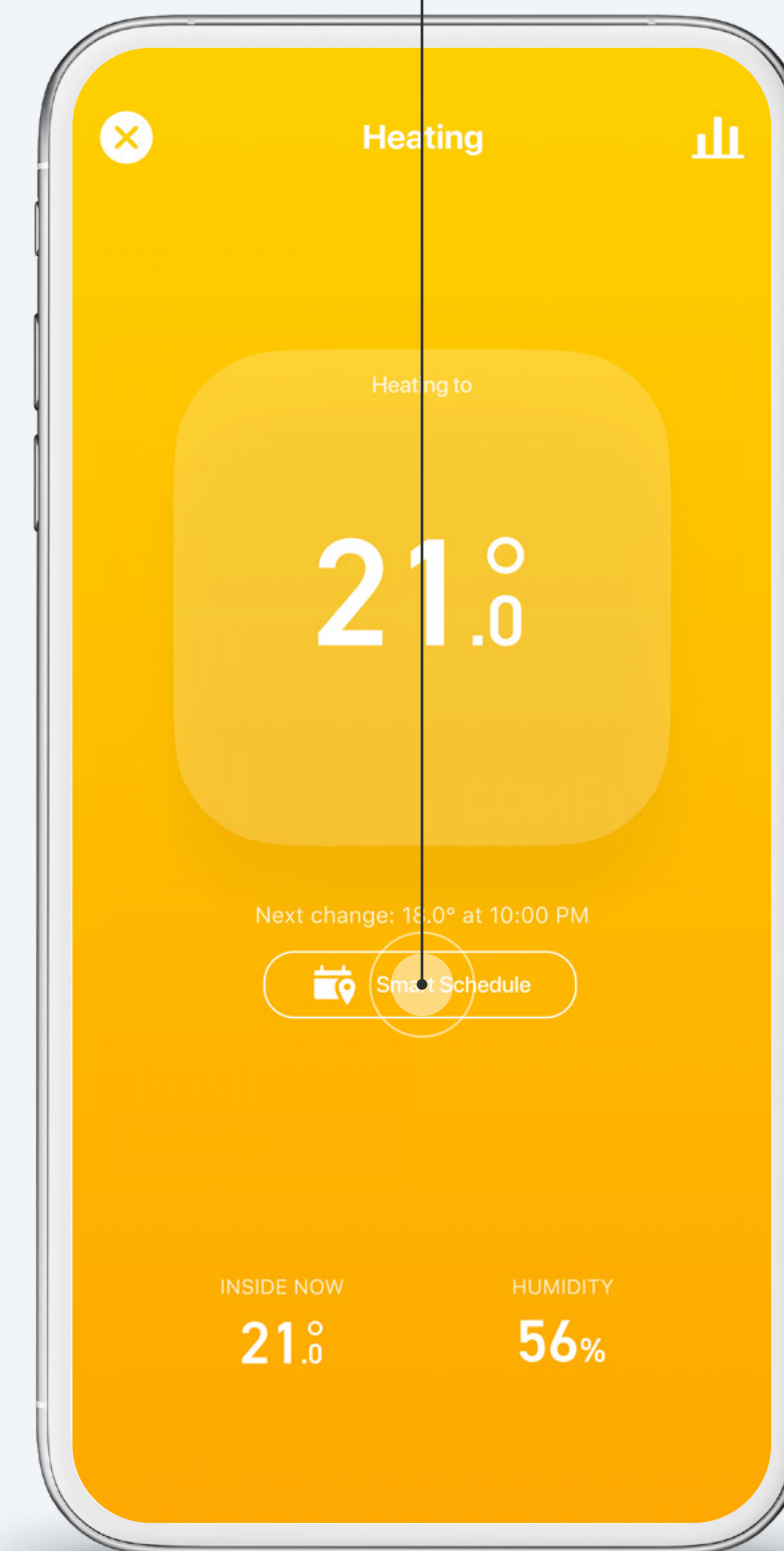


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# Set up – Smart Schedule

Your tado° account comes with a default Smart Schedule already set up. To personalize it, go to the room screen of your choice and tap the Smart Schedule button.

1. Tap the Smart  
Schedule button

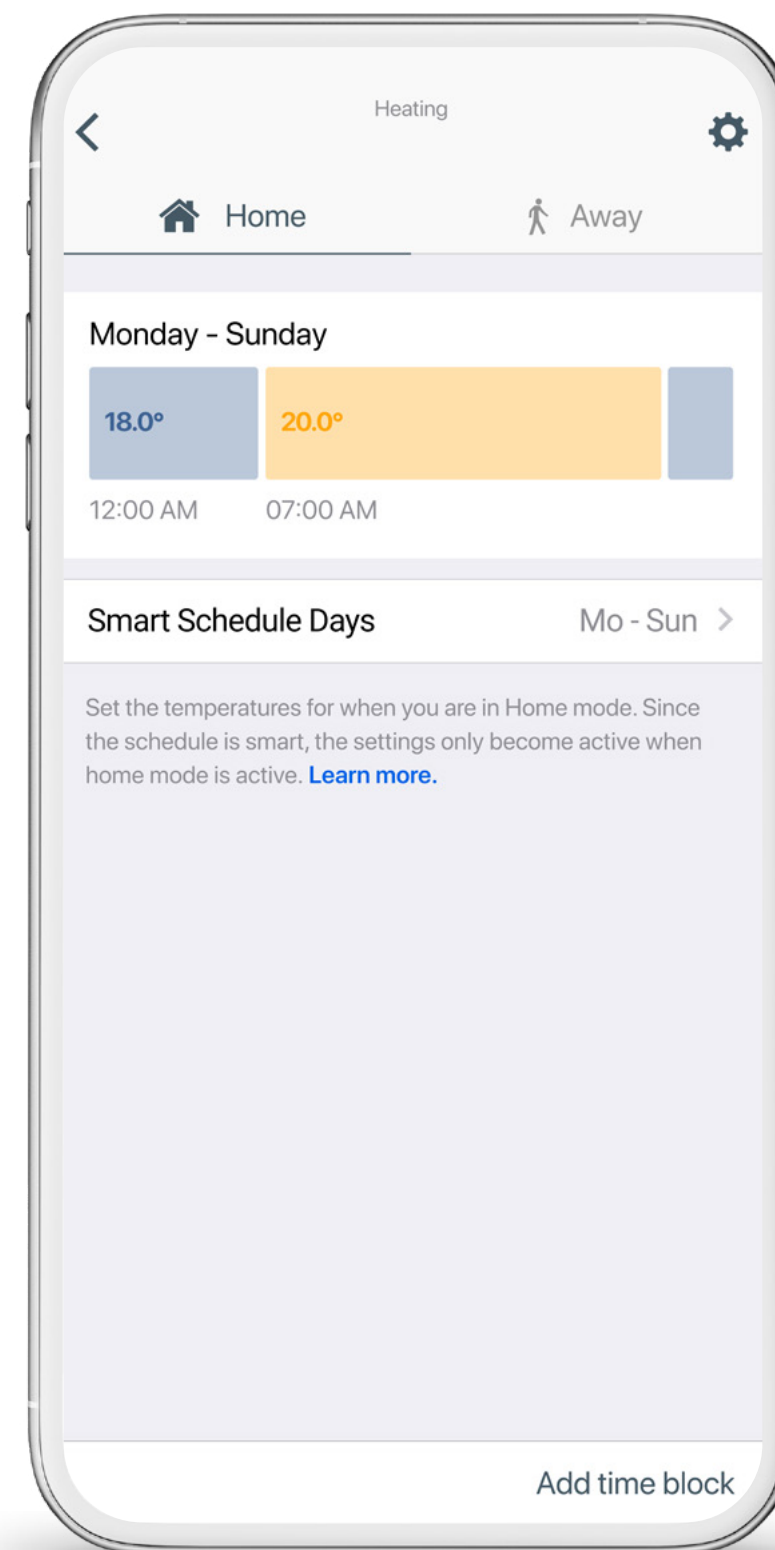


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# Your Smart Schedule consists of a Home and an Away section

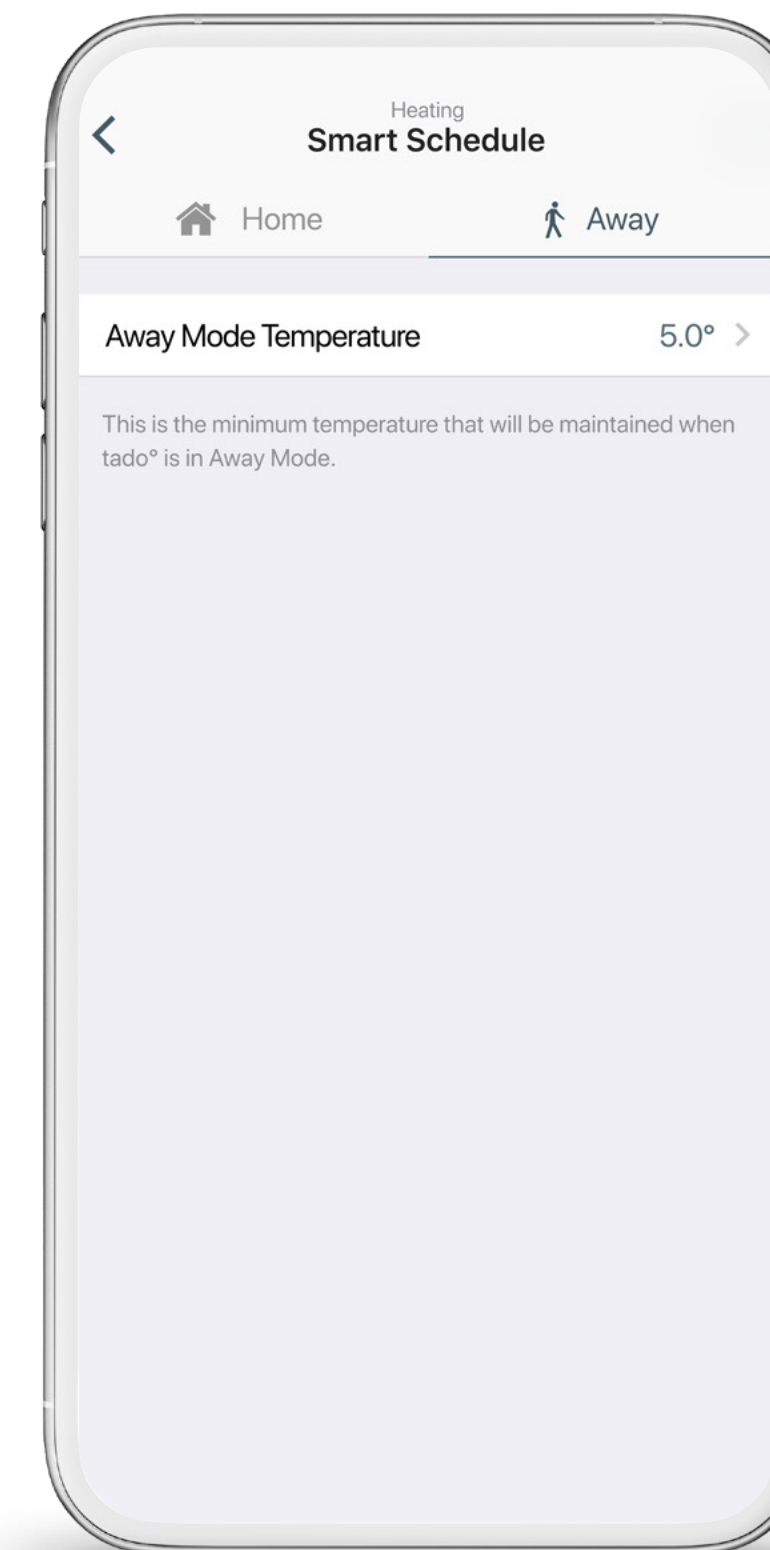
## Home Settings:

These settings will be active when tado° is in Home Mode. You can divide your days into multiple time blocks and specify custom settings for each block here.



## Away Settings:

These settings will be active when tado° is in Away Mode. When tado° is in Away Mode it ensures that the home stays at least at the minimum temperature you set.

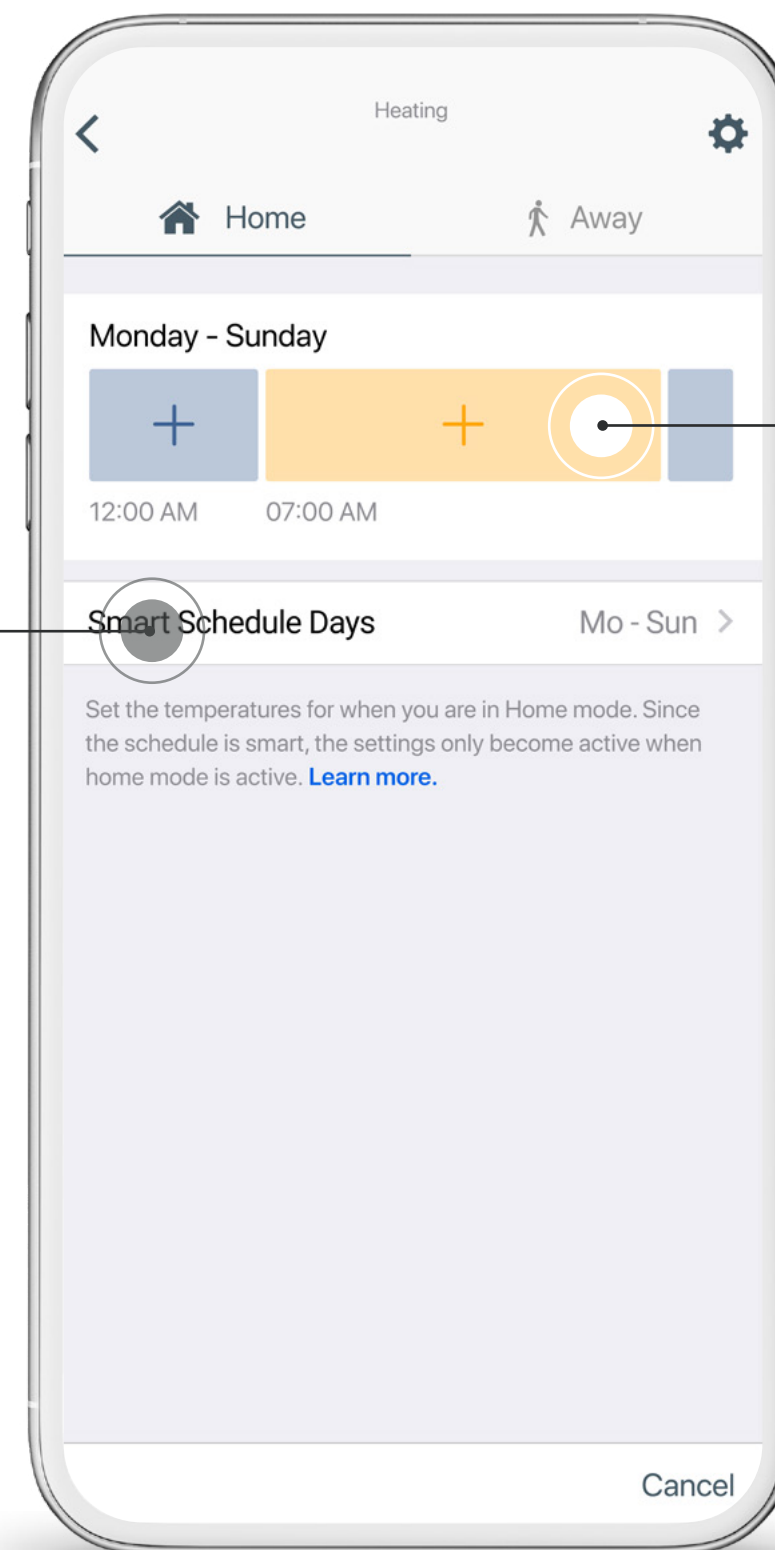


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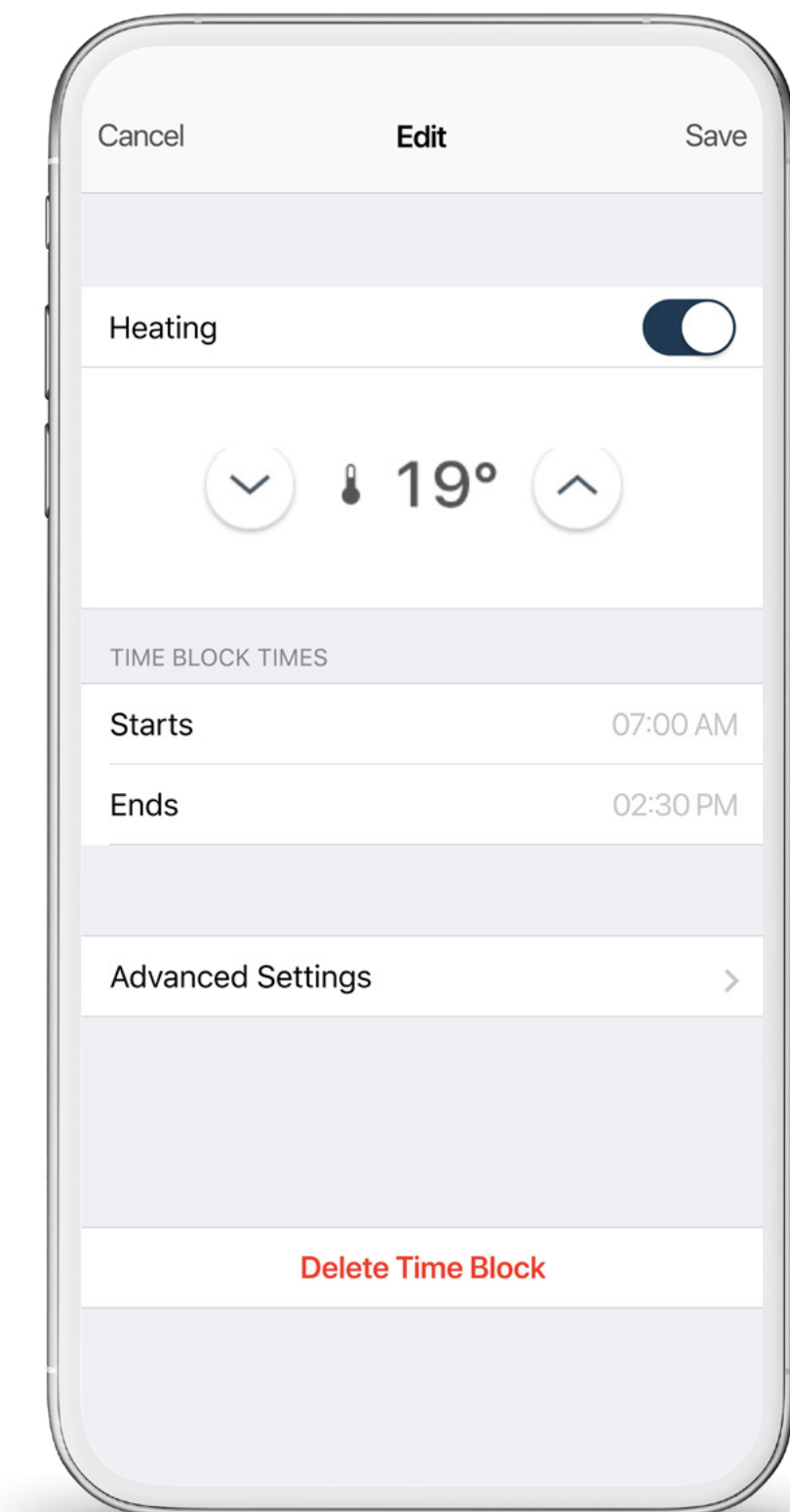
# You can personalise your Smart Schedule to your needs

2. Tap to select the days for which you want to set a specific schedule.

Cancel	Schedule Days	Save
Mon - Sun		✓
Mon - Fri, Sat, Sun		
Mon, Tue, Wed, Thu, Fri, Sat, Sun		



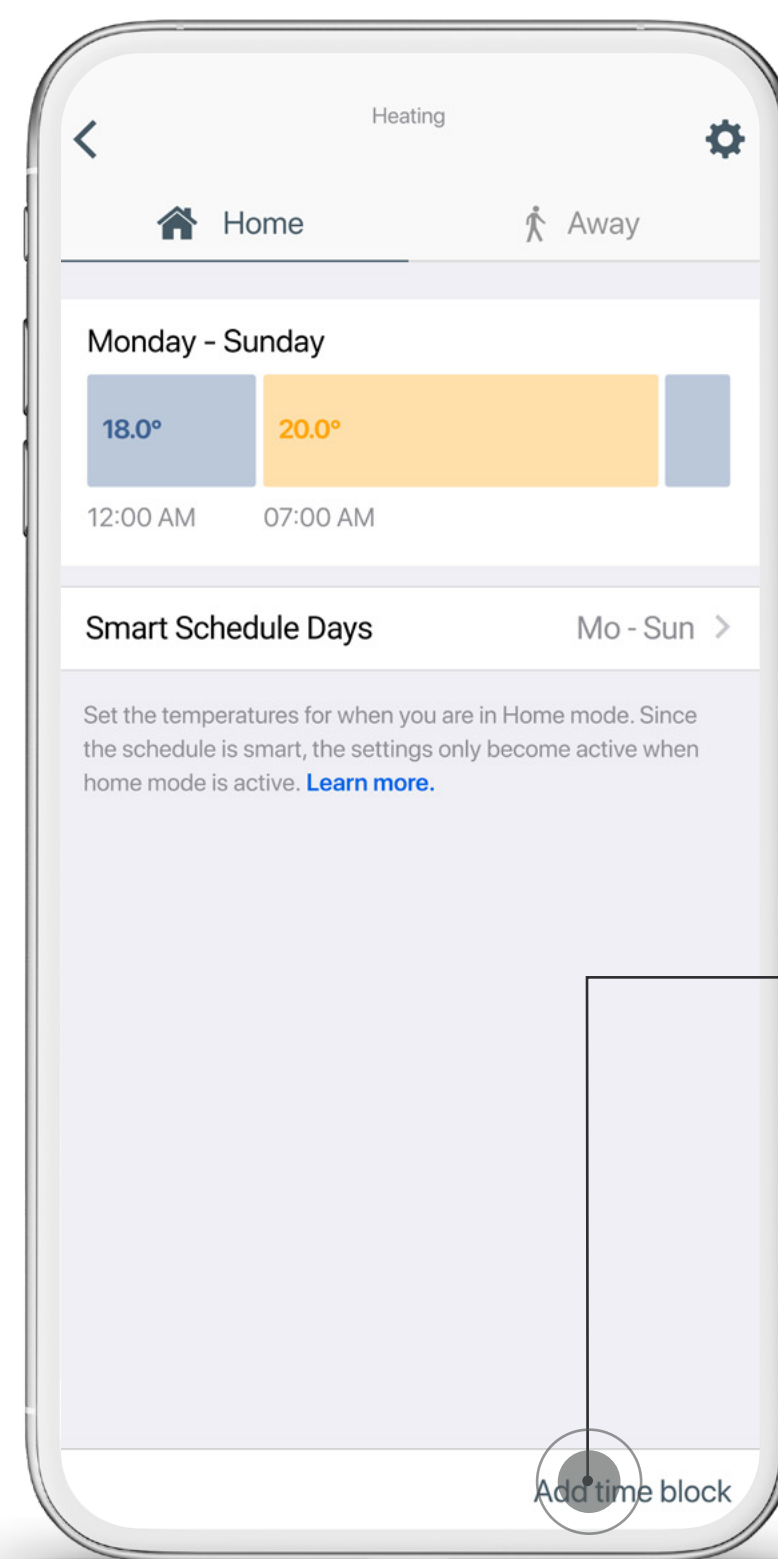
3. Tap a time block to open the settings and personalise them to your needs.



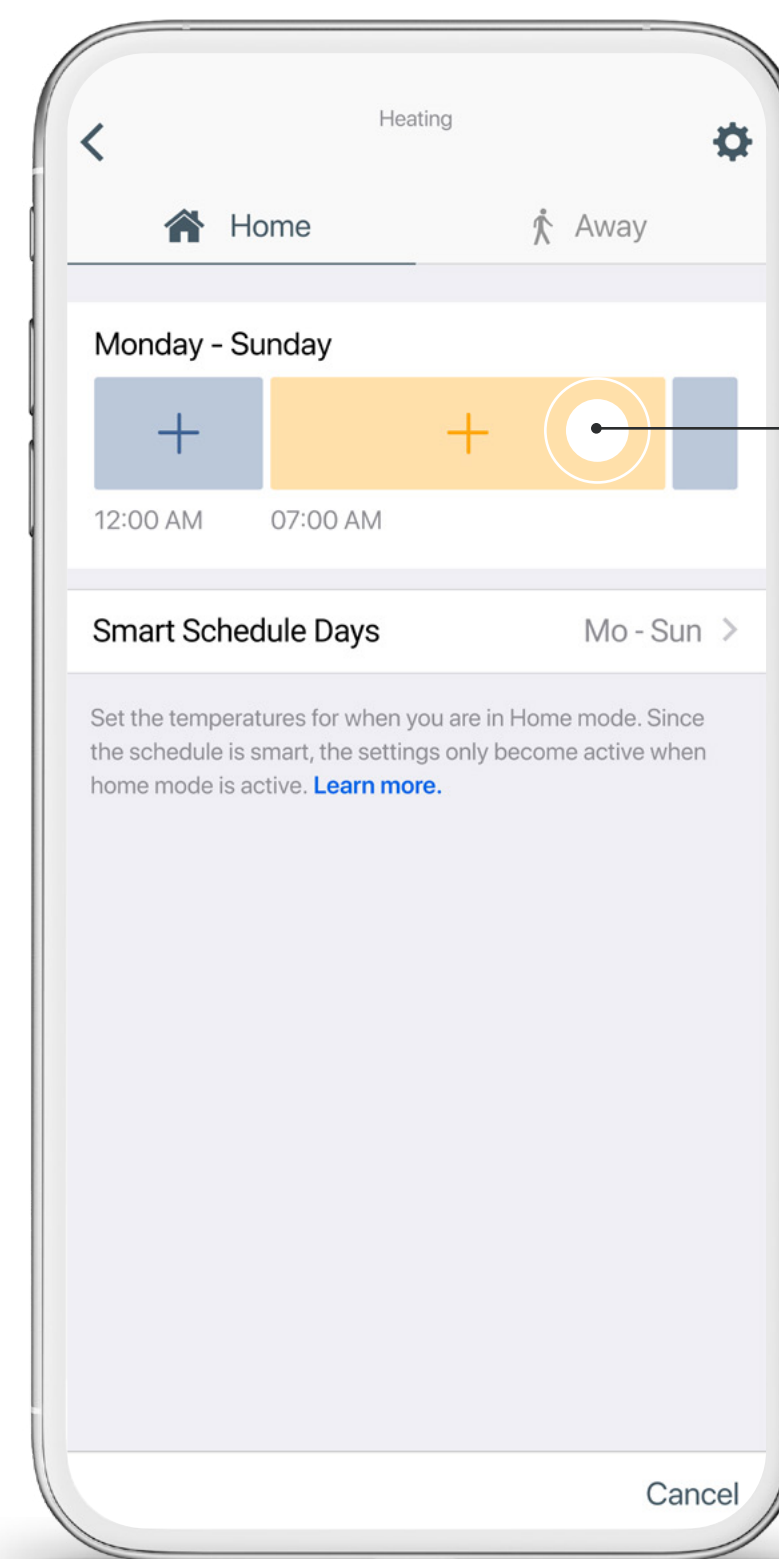


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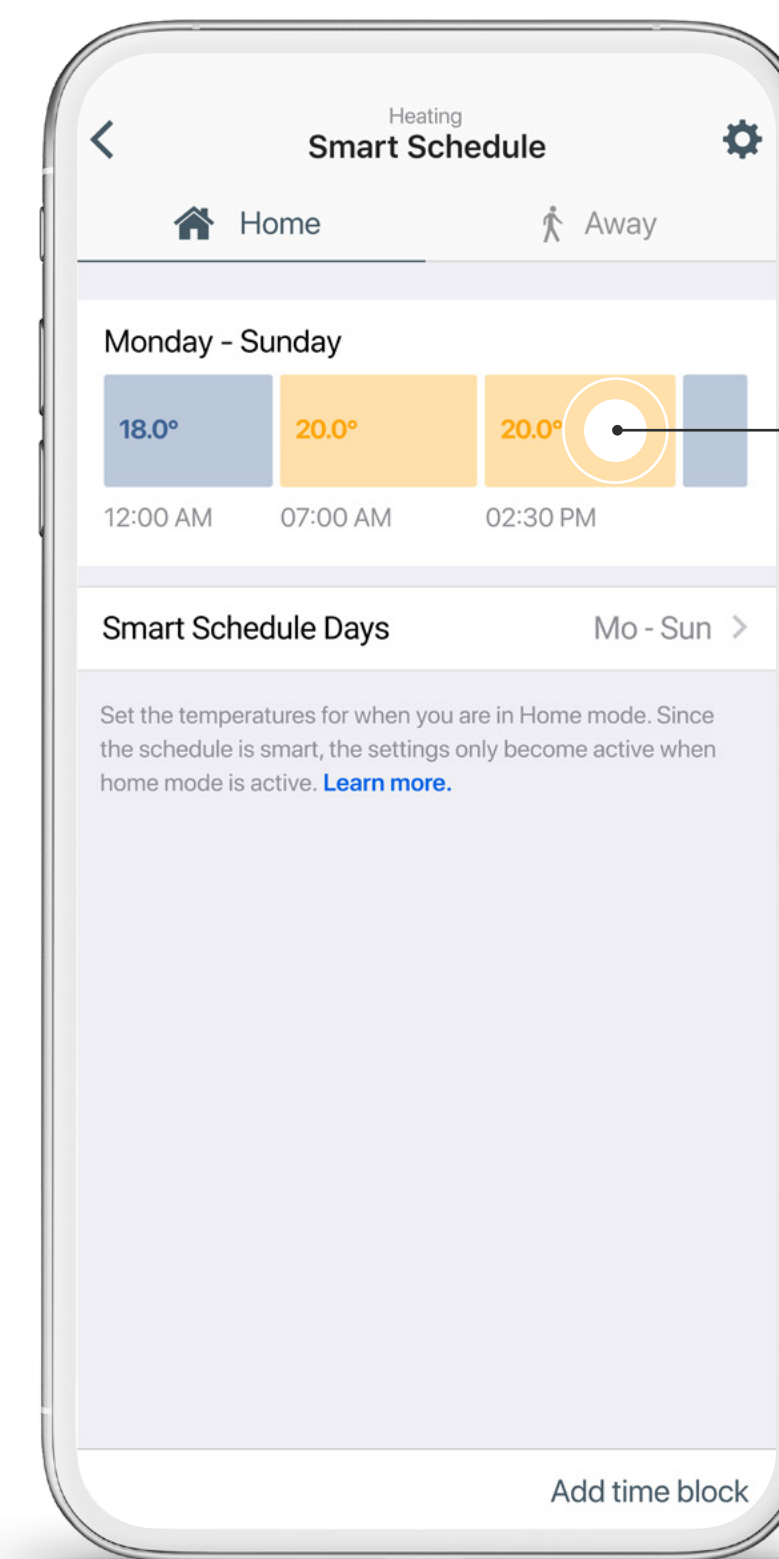
# You can easily add additional time blocks to your Smart Schedule



4. Tap Add time block or + to add a time block and then select a block.



5. Tap a time block to split it in two.



6. Tap the new time block to edit settings and timing.

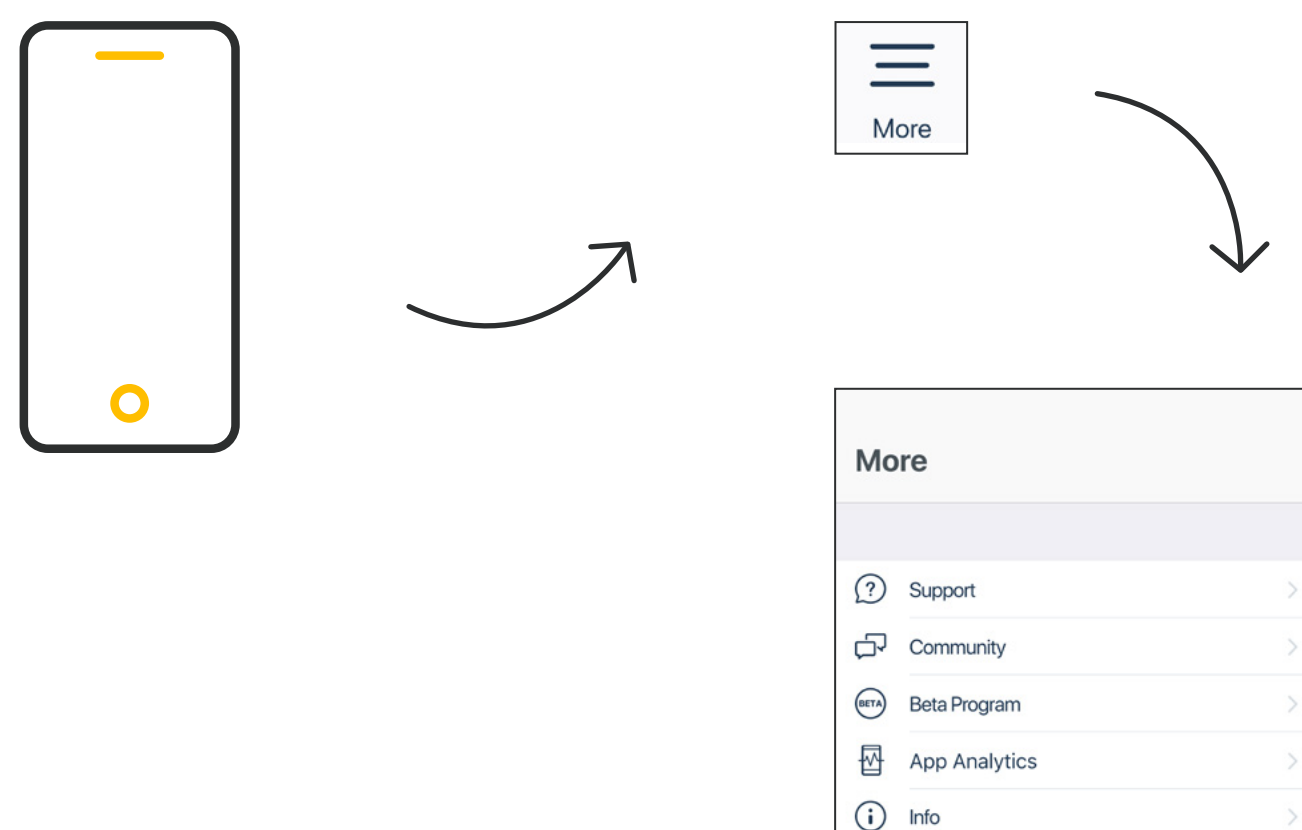
# 5 tado° Support



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# Need additional help? tado° is here to help!

## 1. Via app



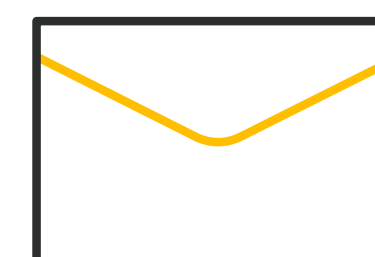
Open the **More** tab  
in the tab bar and tap  
on one of the topics

## 2. Via Help Center



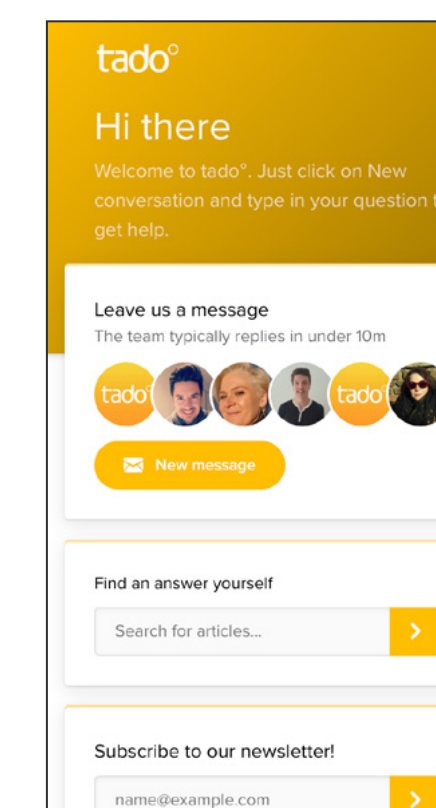
Visit:  
[support.tado.com/en/](https://support.tado.com/en/)

## 3. Via online chat



Visit:  
[tado.com](https://tado.com)

Tap on the icon  
and start with the  
conversation



**Thank you for using tado°!**